



# 2020 SORENTO



## VEHICLE FEATURE TIPS

Many of the Tips presented below are covered in greater detail in the Owner's Manual, Multimedia System Manuals, Features and Functions Guide, and Quick-Start Guide hangtag supplied with your new vehicle.

### VOICE RECOGNITION<sup>1</sup> AND BLUETOOTH<sup>2</sup>

#### Using Voice Recognition

Improve Bluetooth® Voice Recognition (VR) performance by making a few simple changes to your phone contacts:

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home").
- Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, \*, +, etc.).
- Avoid using acronyms ("Emergency" vs. "ICE" or "In Case of Emergency") or words with all capital letters.
- Spell words completely; system will not recognize abbreviations ("Doctor Smith" vs. "Dr. Smith").
- Always wait for the beep before speaking any commands.
- When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly.
- Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
- Your VR system may have difficulty understanding some accents or uncommon names.
- Press the talk button and say "Help" to get a list of available commands.

#### Pairing or Connecting Your Phone with Bluetooth®

- Press the Phone hard key (if equipped) or "Call" button on the steering wheel to begin the pairing process if no phone has previously been paired.
- During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.
- To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Sorento as steps vary by radio.

- If you experience any issues with auto-connection, try the following:

- Reboot your phone (turn the phone off and then on).
- Update the phone operating system to the most recently released version.
- Delete the phone from the list of Bluetooth® devices on the UVO display<sup>1</sup> and delete UVO from the list of Bluetooth® devices on your phone, and re-pair.
- Ensure the phone has the Bluetooth® feature activated.

- If some contacts are not downloading to the UVO display, check to confirm that the contact has been entered correctly and that it has been stored under the categories (HOME, MOBILE, WORK, iPhone®<sup>3</sup>) that are supported by the UVO display. Some contact categories (MAIN, PAGER, OTHER) may not be supported. If the number of contacts exceeds the maximum number allowed on the UVO display, contacts will be partially downloaded. Ensure that only the "phone contact list" is selected for contact download on your phone (not social media or email contact lists as these contacts may not download to the UVO display).
- Phone operating systems change frequently and some phones may have varying compatibility levels with the Bluetooth® system. For any questions regarding the features of your vehicle, please contact your preferred Kia dealer or contact Kia Consumer Assistance at 1-800-333-4542.

#### Other Bluetooth® Tips

- Bluetooth® reception is affected by carrier coverage and is dependent on the phone.
- If streaming audio through Bluetooth® from a device, ensure the listening volume on the device is turned up.

### SMARTPHONE CONNECTIVITY<sup>1</sup>



#### Apple CarPlay<sup>3</sup>

Your vehicle offers you effortless command of your compatible iPhone® when you connect through Apple CarPlay® on your UVO display. This will enable you to make calls, send hands-free texts, access your favorite music and apps, and get navigation help with Siri® voice control. To connect Apple CarPlay, visit <https://youtu.be/N1FQ1VqDt4A>.



#### Android Auto™<sup>4</sup>

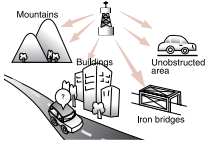
Your vehicle allows you to connect to your compatible Android™ phone via Android Auto™ on your UVO display. Through this feature, you can access music, your phone's dialer, navigation help, and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls. To connect Android Auto, visit <https://youtu.be/QPV7y06-RJ4>.

### FEATURE VIDEOS

To view a video on your mobile device, snap this QR Code or visit the listed website: <https://www.youtube.com/KiaFeatureVideos>



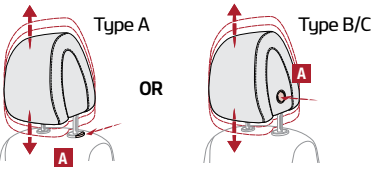
## SATELLITE RADIO RECEPTION\*



Satellite radio reception requires a direct line of sight with the satellite transmitting the radio signal. Tunnels, bridges, covered parking, mountainous terrain, tall buildings, heavy foliage, and other obstacles may momentarily interrupt the signal. This is normal operation, and reception will be restored within a few seconds in an open, unobstructed area.

The signal can become weak in some areas that are not covered by the satellite repeater network.

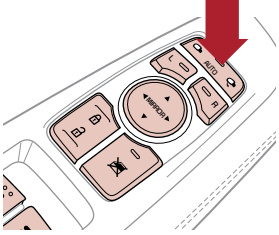
## FRONT SEAT HEADREST ADJUSTMENT<sup>5</sup>



To raise headrest, pull headrest up to the desired position.

To lower headrest, press and hold the release button **A** and lower headrest to the desired position.

## POWER FOLDING MIRRORS\*



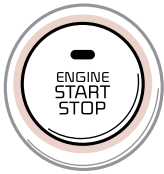
To both fold and unfold the outside rearview mirror, press the folding mirror button as pictured.

Please do not attempt to fold the mirrors manually, as this may cause the mirror not to be synchronized with the electric motor.

Should the power folding mirrors be folded in or out manually, they should be re-synced with the motors, or they may not remain in the desired position or appear loose.

To sync the mirror, use the folding mirror button to cycle the power mirror open and closed with the folding mirror button. The mirror should then operate properly when using the power folding feature. Open and close the mirrors up to three times to ensure proper operation.

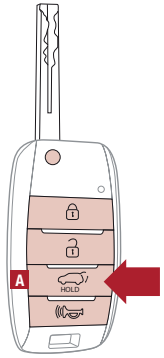
## ACCESSORY MODE WITH SMART KEY\*



With standard key vehicles, you can turn the key to the Accessory mode and utilize the electronic accessories without starting the vehicle. This is still possible with Smart Key-equipped vehicles. To do this, enter the vehicle with the Smart Key and push the ENGINE START/STOP button one time without depressing the brake pedal. This will put the vehicle in Accessory mode and ACC will illuminate in yellow.

If the ENGINE START/STOP button is in the ACC position for more than 1 hour, the button is turned off automatically to help prevent battery discharge.

## REAR LIFTGATE OPERATION



### Manual Liftgate:

Remote/Smart Key\* liftgate button ONLY UNLOCKS the liftgate.

To unlock, press and hold the Liftgate Button **A** on the Remote and manually open.

### Power Liftgate\*:

Remote/Smart Key liftgate button opens and closes the liftgate.

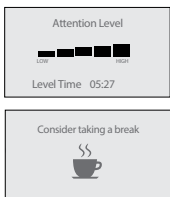
For your convenience, the liftgate opening height is adjustable.

To program the opening height, perform the following:

- Open liftgate and manually position it to your preferred opening height
- Depress and hold the close button on the liftgate for 3 seconds or more
- The system will beep two times when the programming is complete

If you unlocked your vehicle or opened the rear tailgate by pressing the unlock button on your Remote/Smart Key, be sure to re-lock your vehicle using the lock button on the Remote/Smart Key before walking away. Please note – The doors will not require a re-lock if only the liftgate button was used.

## DRIVER ATTENTION WARNING (DAW)\*<sup>6</sup>

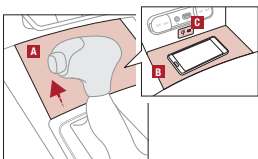


The DAW System is designed to warn the driver of potentially hazardous driving situations if it detects inattentive driving practices.

The DAW System is set to OFF by default. To turn the DAW System ON, turn the ignition on and then select User Settings in the LCD Display on the Instrument Cluster. Then go to Driving Assist and select Driver Attention Warning. Set the DAW System to Normal or Early.

If the DAW System is activated, the DAW information will appear on the LCD Display when you select the ASSIST mode.

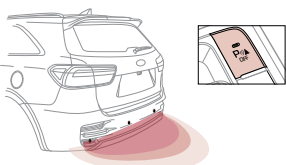
## WIRELESS SMARTPHONE CHARGING SYSTEM\*<sup>7</sup>



1. Slide open cover **A**. Place the smartphone on the center of the charging pad **B**.
2. Indicator light **C** may change to amber once wireless charging begins.
3. Once charging is complete, the amber light may change to green.

Note: Requires Qi enabled device or Qi enabled case.

## PARKING DISTANCE WARNING-FORWARD\* AND REVERSE\*<sup>6</sup>

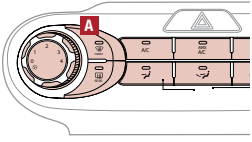


Parking Distance Warning-Forward and Reverse is a supplemental system that can assist the driver by chiming if any object is detected within the sensing area to the rear and side of the vehicle when backing up.

Parking Distance Warning-Forward and Reverse is activated when ignition is on, and the button is not depressed (LED not lit).

To deactivate Parking Distance Warning-Forward and Reverse, press the button (LED lit). If the vehicle is moving at speeds over 3 mph, the system may not activate correctly. When more than two objects are sensed at the same time, the closest object will be recognized first. Parking Distance Warning-Forward and Reverse is not a substitute for safe driving, and may not detect every object behind vehicle. Always drive safely and use caution.

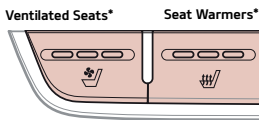
## WINDSHIELD DEFOGGING



Windshield fogging is caused by moisture in the air condensing on the cold glass. The following practices can help reduce window fogging:

- Keeping the inside of the glass as clean as possible.
- Utilizing the Defrost Mode button **A** activates the A/C and opens Fresh Air Vent.
- Adjusting the Temperature Control to the desired temperature.

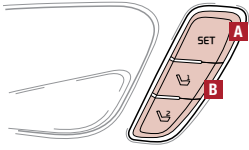
## SEAT WARMERS / VENTILATED SEATS\*<sup>8</sup>



- Press button once for high setting (3 LEDs lit).
- Press button twice for medium setting (2 LEDs lit).
- Press a third time for low setting (1 LED lit) and again to turn OFF.

With the seat warmer switch in the ON position, the heating system in the seat turns OFF or ON automatically depending on the seat temperature.

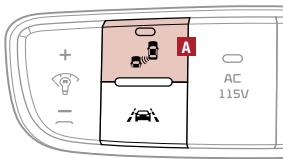
## DRIVER POSITION MEMORY SYSTEM\*<sup>9</sup>



To store positions into memory, first place the Gear Shift into P (Park) while the ENGINE START/STOP button is in the ON position. Then:

1. Adjust the Driver's Seat and Outside Mirrors.
2. Press the SET button **A** on the control panel. System will beep once.
3. Press one of the memory buttons **B** within 5 seconds. The system will beep twice when memory has been stored.

## BLIND-SPOT COLLISION AVOIDANCE-REAR (BCA-R)\*<sup>6</sup>



The BCA-R system uses radar sensors in the rear bumper to help monitor and warn the driver in certain situations if it detects an approaching vehicle in the driver's blind spot area.

To activate the BCA-R system, go to User Settings by pressing the Mode button on the Steering Wheel. Select Driver Assistance > Blind Spot Safety and then press the OK button. Select Active Assist, Warning Only or Off.

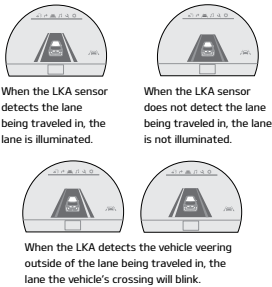
To set the initial warning activation time, go to User Settings > Driver Assistance > Warning Time and press the OK button. Select the Normal or the Later option.

With the Engine Start/Stop button in the ON position, press the BCA-R button **A** to turn the system ON. The button light will illuminate. The outside rearview mirror warning lights will also illuminate for 3 seconds.

1st-stage alert: When another vehicle is detected within the BCA-R system warning boundary, a yellow indicator will illuminate on the outside rearview mirrors.

2nd-stage alert: When 1st-stage alert is on and the driver activates a turn signal, a flashing yellow indicator will illuminate on the outside rearview mirrors and the system will sound an alert.

## LANE KEEPING ASSIST (LKA)\* / LANE DEPARTURE WARNING (LDW)\*<sup>6</sup>



With the Engine Start/Stop button in the ON position, press the LKA button to turn system ON. The instrument cluster indicator will initially illuminate white. It will remain white when the vehicle is traveling less than 40 mph and the system does not detect the lane markers. When the LKA system detects the lane markers and can provide steering inputs, the LKA icon will illuminate green.

All systems will operate under the following conditions:

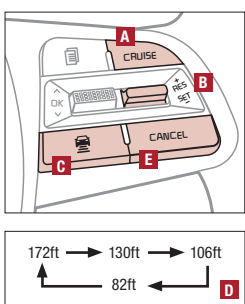
- The vehicle exceeds approximately 40 mph
- The LKA/LDW system recognizes the lane the vehicle is traveling in
- The vehicle is between the lane markers

The Lane Keeping Assist (LKA)\* is not a substitute for safe and proper driving. Always drive safely and use caution. LKA may not always alert the driver if the vehicle is driven outside of its lane.

## USB PORTS AND USE OF CABLES

Vehicle may contain USB port(s) for playing music from a compatible media device as well as USB port(s) for charging. Note: devices will only be recharged when the vehicle is in ACC/ON/Start position. If you encounter difficulty plugging in a USB device, change the orientation of the device (may be upside down). Always use the USB charging cable that has been certified by the device manufacturer. Use of aftermarket cables is NOT recommended as they may impact functionality.

## SMART CRUISE CONTROL (SCC) WITH STOP & GO\*<sup>6</sup>



The Smart Cruise Control (SCC) with Stop & Go system is designed to help maintain a predetermined distance from vehicles detected ahead by automatically adjusting the driving speed as needed. When traffic is detected, the vehicle will automatically slow to maintain a set distance between traffic.

To set/adjust the SCC speed:

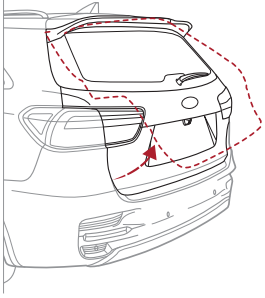
- Push the CRUISE button **A** to turn the system ON. The CRUISE indicator will illuminate on the instrument cluster.
- Accelerate/decelerate to the desired speed and press lever **B** down to set the speed.
- Press button **B** down to set the speed. Press the RES+/SET- button **B** up/down to increase/decrease the set speed.
- The SET indicator light, set speed and vehicle-to-vehicle distance will illuminate on the instrument cluster's LCD screen.

To set the vehicle-to-vehicle distance: Press the SCC button **C** on the steering wheel. The image on the LCD screen **D** will change when scrolling through the settings. Each time the button is pressed, the vehicle-to-vehicle distance changes.

To cancel SCC operation: Press the CANCEL button **E**. The LCD screen will display a message that the SCC operation is canceled.

To turn SCC system OFF: Press the CRUISE button **A**. The CRUISE indicator on the instrument cluster will turn OFF.

## SMART POWER LIFTGATE\*



When the Smart Key is on your person and you are within close proximity to the back of the vehicle, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate is about to open. Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate.

The Smart Power Liftgate feature is off by default. To enable the Smart Power Liftgate, go to User Settings in the LCD Instrument Cluster modes.

### QUICK TIPS:

- During the Smart Power Liftgate alert, the Smart Power Liftgate can be deactivated with the Smart Key by pressing any button on the key fob.

## FORWARD COLLISION-AVOIDANCE ASSIST-PEDESTRIAN (FCA-PED)\* / FORWARD COLLISION WARNING (FCW)\*<sup>6</sup>



The FCA-Ped and FCW systems are designed to help detect slowing or stopped traffic ahead and, under certain conditions, can apply the brakes in order to help avoid or minimize the effects of a potential collision. Initially, the Forward Collision Warning (FCW) will provide a warning when it detects a pedestrian or a potential collision with a vehicle in front, emitting an audible warning and visual alert on the instrument cluster **A**.

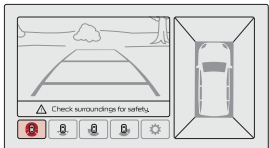
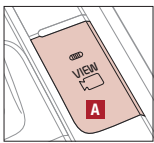
Adjust the alert settings (Early, Normal, Late) in the User Settings. To turn FCA-Ped/FCW off, go to User Settings to turn it off.

If the system detects that the collision risk has increased, Forward Collision-Avoidance Assist-Pedestrian (FCA-Ped) automatically applies the brakes to reduce your speed, potentially helping to avoid or minimize the effects of a possible collision. FCA-Ped can be turned ON in the User Settings menu on the Instrument Cluster display.

FCA-Ped/FCW will become active when the:

- Engine Start/Stop button is ON.
- Vehicle is traveling faster than 5 mph.
- Electronic Stability Control (ESC) is ON.

## SURROUND VIEW MONITOR (SVM)\*<sup>6</sup>



The Surround View Monitor (SVM) is a parking support system that shows the areas around the front, rear, left, and right sides of the vehicle via four cameras displayed in the navigation\* screen.

### Front SVM operation:

- The camera view will display on the navigation screen in both Drive and Neutral.
- In Drive, the camera view will continue to display until the vehicle speed is above approximately 9 mph.
- The camera view will reappear on the navigation screen whenever the vehicle drops below approximately 9 mph.

The Front SVM camera is ON when:

1. The Engine Start/Stop button is On.
2. The gear shift is in Drive or Neutral.
3. The SVM button **A** is pressed ON (LED illuminated).

### Rear SVM operation:

- The camera view will automatically display on the navigation screen when the vehicle is shifted into Reverse.
- The camera view will turn off when the vehicle is shifted out of Reverse.

Camera View Modes – To change camera view modes, press the icons shown below on the navigation screen to select the mode.

#### Front SVM – when in Drive & Neutral:

- Displays the front side and SVM images simultaneously on the screen.
- Displays the front side image on the screen.
- Displays the front side and left side images simultaneously on the screen.
- Displays the front side and right side images simultaneously on the screen.

#### Rear SVM – when in Reverse:

- Displays the rear view and SVM images simultaneously on the screen.
- Displays the rear side image on the screen.
- Displays the rear and left side images simultaneously on the screen.
- Displays the rear and right side images simultaneously on the screen.

**GIVE IT EVERYTHING**

2020 Sorento SX AWD shown on cover. Images or graphics are for illustrative purposes only and may not reflect actual feature or operation. See the Owner's Manual for more detailed information, limitations, and conditions. \*If equipped. <sup>1</sup>Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention, and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle. <sup>2</sup>The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Kia is under license. A Bluetooth® enabled cell phone is required to use Bluetooth® Wireless Technology. <sup>3</sup>Apple CarPlay, iPhone, and Siri are registered trademarks of Apple Inc., registered in the U.S. and other countries. <sup>4</sup>Android and Android Auto are trademarks of Google LLC. Vehicle user interface is a product of Google and its terms and privacy statements apply. Requires the Android Auto app on Google Play and an Android compatible smartphone running Android™ 5.0 Lollipop or higher. Data plan rates apply. <sup>5</sup>Do not adjust the headrest while driving as this may cause you to lose control of the vehicle. <sup>6</sup>These features are not substitutes for safe driving, and may not detect all objects surrounding vehicle. Always drive safely and use caution. <sup>7</sup>Charging system only works with select devices. Refer to the vehicle's Owner's Manual for warnings and instructions. <sup>8</sup>Use extreme caution when using the seat warmers to avoid burns. Refer to the Owner's Manual for more safety information. <sup>9</sup>Do not adjust the seating position while driving as this may cause you to lose control of the vehicle.