Using Voice Recognition

Improve Bluetooth® Voice Recognition (VR) performance by making a few simple changes to your phone contacts:

• Use full names (first and last names) vs. short or single-syllable names (“John Smith” vs. “Dad,” “Smith Residence” vs. “Home”).
• Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, *, +, etc.).
• Avoid using acronyms (“Emergency” vs. “ICE” or “In Case of Emergency”) or words with all capital letters.
• Spell words completely; system will not recognize abbreviations (“Doctor Smith” vs. “Dr. Smith”).
• Always wait for the beep before speaking any commands.
• When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly.
• Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
• Your VR system may have difficulty understanding some accents or uncommon names.
• Press the talk button and say “Help” to get a list of available commands.

Pairing or Connecting Your Phone with Bluetooth®

• Press the Phone hard key (if equipped) or “Call” button on the steering wheel to begin the pairing process if no phone has previously been paired.
• During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.
• To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Soul as steps vary by radio.
• If you experience any issues with auto-connection, try the following:
  • Reboot your phone (turn the phone off and then on).
  • Update the phone operating system to the most recently released version.
  • Delete the phone from the list of Bluetooth® devices on the UVO display and delete UVO from the list of Bluetooth® devices on your phone, and re-pair.
  • Ensure the phone has the Bluetooth® feature activated.

Other Bluetooth® Tips

• Bluetooth® reception is affected by carrier coverage and is dependent on the phone.
• If streaming audio through Bluetooth® from a device, ensure the listening volume on the device is turned up.
LKA/LDW function is OFF. The vehicle’s front wheel contacts the inside edge of the lane line, LKA issues the lane keeping assist (LKA) mode. In this mode, the steering wheel will not be adjusted. When the vehicle leaves the lane, LDW alerts the driver with a visual and acoustic warning when the system detects the vehicle leaving the lane. In this mode, the steering wheel will not be adjusted. When the vehicle’s front wheel contacts the inside edge of the lane line, LKA issues the lane departure warning (LDW) alert. The LDW will return to its previous state when the steering wheel is turned off and back on again.

Lane Keep Assist

Collision Warning

The FCA-Ped is designed to help alert the driver and, under certain conditions, apply emergency braking, when rapidly approaching a pedestrian or a vehicle that is slowing down, braking or stopped. Initially, the FCA-Ped provides FCW when it detects a potential collision with a vehicle in front, emitting an audible warning and visual alert on the instrument cluster. The system will become active when the vehicle is traveling more than 20 mph and will apply the brakes to reduce your speed, potentially helping to minimize the effects of a possible collision. FCA-Ped can be turned ON in the User Settings menu on the Instrument Cluster display. Warning: FCA-Ped and FCW are supplemental systems. Never intentionally attempt to activate or test the operation of the systems. Do not solely rely on the systems and always drive safely.

The BCW System uses radar sensors to help alert the driver if it detects an approaching vehicle in the driver’s blind spot area before changing lanes in certain situations. The BCW System is ON when the button is pressed and the light is illuminated. The outside rearview mirror warning lights will also illuminate for 3 seconds.

The system will become active when the vehicle is traveling more than 20 mph and will alert the driver if another vehicle is detected by the radar sensor.

If the RCCW system sensors detect approaching vehicles from the rear left or rear right side of the vehicle while the shift lever is in Reverse, the system will sound an audible alert, the warning indicators on the outside rearview mirror will illuminate and a message will appear on the audio control unit screen. The RCCA system may activate the Electronic Stability Control (ESC) to help avoid an imminent collision. RCCW/RCCA is designed to operate under these following conditions:

- The RCCW/RCCA system will show a warning if the approaching vehicle speed is between 2.5-22 mph within sensing range. See Owner’s Manual for other conditions.

REAR CROSS-TRAFFIC COLLISION WARNING (RCCW)*5 / REAR CROSS-TRAFFIC COLLISION AVOIDANCE ASSIST (RCCA)*5

If the RCCW system sensors detect approaching vehicles from the rear left or rear right side of the vehicle while the shift lever is in Reverse, the system will sound an audible alert, the warning indicators on the outside rearview mirror will illuminate and a message will appear on the audio control unit screen. The RCCA system may activate the Electronic Stability Control (ESC) to help avoid an imminent collision. RCCW/RCCA is designed to operate under these following conditions:

- When the gear shift is in Reverse.
- When the vehicle is moving less than 6 mph.

Reminders:
- The RCCW/RCCA feature can be turned OFF/ON in User Settings.
- The RCCW/RCCA system will show a warning if the approaching vehicle speed is between 2.5-22 mph within sensing range. See Owner’s Manual for other conditions.
- The RCCW/RCCA systems are supplemental systems. Do not solely rely on these systems and always pay attention to the road and its conditions.
The Smart Cruise Control (SCC) system is designed to help maintain a predetermined distance from vehicles it detects ahead, and then adjusts the driving speed as needed.

To set/adjust the SCC speed:

- Push the CRUISE button \(A\) to turn system ON. The CRUISE indicator will illuminate on the instrument cluster.
- Press button \(B\) down to set the speed. Press the RES+/SET- button \(B\) up/down to increase/decrease the set speed.

To set the vehicle-to-vehicle distance:

- Press the SCC button \(C\) on the steering wheel. The images on the LCD screen \(D\) in the Instrument Cluster will change when scrolling through the settings. Each time the button is pressed, the vehicle-to-vehicle distance changes \(E\).

To cancel SCC operation:

- Press the CANCEL button \(F\) or press the brake pedal.

To turn SCC system OFF:

- Press the CRUISE button \(A\). The CRUISE indicator on the instrument cluster will turn OFF.

Warning: The distance settings are approximations and may vary depending on vehicle speed at the time. See Owner's Manual for more information.

**Cruise Control On/Off button**: Press to turn the Cruise Control on/off.

**Resume Cruising Speed button**: Press to resume preset speed or increase Cruising Speed.

**SET Cruising Speed button**: Press to set or decrease Cruising Speed.

**Cruise Control CANCEL button**: To cancel Cruise Control, do one of the following:

- Press the brake pedal.
- Press the CANCEL button.

**Defog Inside Windshield**: 1. Set Fan Speed to desired position. 2. Set desired Temperature. 3. Rotate knob to the Front Defroster mode. 4. The outside (fresh) air and air conditioning will be selected automatically. If the air conditioning and outside (fresh) air buttons are not selected automatically, press the corresponding button manually.

**Defrost Outside Windshield**: 1. Set Fan Speed to the highest position. 2. Set Temperature to Hot. 3. Press the Defrost button.

**Defrost Outside Windshield**: 1. Set Fan Speed to the highest position. 2. Set Temperature to Hot. 3. Press the Defrost button.

**Defog Inside Windshield**: 1. Set desired Fan Speed. 2. Set desired Temperature. 3. Press the Defrost button.

**Defrost Outside Windshield**: 1. Set Fan Speed to the highest position. 2. Set Temperature to Hot. 3. Press the Defrost button.

For a manual key vehicle (no remote), turn the driver’s door key one time to unlock the driver’s door, and turn the key two times to unlock all doors (including the liftgate).

For vehicles with a Smart Key* or flip-out key/remote, the remote liftgate button (\(A\) held for 1 second) only unlocks the liftgate, and does not physically open the liftgate door.

For Smart Key operation ONLY, just depress the liftgate handle switch to unlock and open the liftgate (the vehicle detects the Smart Key, unlocks the liftgate lock, and allows the liftgate to open upon switch activation).

To raise headrest: Pull headrest up \(A\).

To lower headrest: Press lock \(C\), then press the headrest down \(B\).

To remove the headrest: Recline the seatback rearward (to clear roof). Press the lock \(C\), then raise and remove the headrest.

To install, reverse order.

To adjust the Steering Wheel:

- Push down on the Lock-Release Lever \(A\).
- Adjust the Steering Wheel to the desired angle \(A\).
- Adjust the Steering Wheel distance \(A\).
- Pull up the Lock-Release Lever \(A\) to lock the Steering Wheel in place.

It may be helpful to pull/push the bottom of the steering wheel toward/away from you to adjust desired distance prior to adjusting the angle.
CHECK ENGINE LIGHT FROM FUEL CAP

Tighten the cap until it clicks one time; otherwise, the Check Engine Light may illuminate.

The Fuel Filler Door Release lever is located on the lower left floorboard area.

CONDENSATION INSIDE EXTERIOR VEHICLE LIGHTS

Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

FRONT AND REAR WINDSHIELD WIPER / WASHER CONTROLS

MIST: Single wipe
OFF: Wiper off
AUTO: Auto Control* wipe
LO: Slow wipe
HI: Fast wipe
HI: Continuous wipe
LD: Slow intermittent wipe
OFF: Wiper off

MULTIMEDIA USB PORT, POWER OUTLETS, AND USB CHARGER PORTS

Use the Multimedia USB port to connect USB audio and smartphone devices. Use the USB Charger port on the right to charge devices.*

Use the power outlets for mobile phones and other devices designed to operate on a 12V (180W max.) power outlet.

DUAL-CLUTCH TRANSMISSION*

The Dual-Clutch Transmission (DCT) gives the driving feel of a manual transmission, yet provides the ease of a fully automatic transmission. To hold the vehicle stationary on an incline, the service brake or parking brake MUST be used or the gear shift MUST be in the (P) Park position.

A slight lag may be experienced at takeoff from standstill during aggressive acceleration maneuvers. If the clutch is overheating, an amber-colored warning light will be displayed in the instrument cluster. Should this condition occur, pull over and place the vehicle in Park and idle the engine.

IDLE, STOP & GO (ISG) SYSTEM*

The ISG system is designed to help reduce fuel consumption by automatically shutting down the engine when the vehicle is at a standstill.

When the ISG system is ON and the vehicle is at a standstill, the engine will stop, and the green AUTO STOP indicator on the instrument cluster will illuminate.

The engine will restart when the brake pedal is released or the shift lever is moved from D (Drive) to the R (Reverse) position or to Sport Shift mode. When engine restarts, the green AUTO STOP indicator on the instrument cluster will turn off.

To deactivate the ISG System, press the ISG OFF button. If you press again, the system will be activated. Note: The ISG system will always turn back ON when the engine is turned off and back on again.

*If equipped. 
1Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury, and death. The driver’s primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment, or vehicle systems which take the driver’s eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle. 
2The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Kia is under license. A Bluetooth® enabled cell phone is required to use Bluetooth® Wireless Technology. 
3Apple CarPlay, iPhone, and Siri are registered trademarks of Apple Inc., registered in the U.S. and other countries. Android and Android Auto are trademarks of Google LLC. Vehicle user interface is a product of Google and its terms and privacy statements apply. Requires the Android Auto app on Google Play and an Android compatible smartphone running Android 5.0 Lollipop or higher. Data plan rates apply. 
4Driver-assist technologies are not substitutes for safe driving, and may not detect all objects surrounding vehicle. Always drive safely and use caution. 
5Do not adjust the headrest while driving as this may cause you to lose control of the vehicle. 
6Do not attempt to adjust the steering wheel while driving as this may cause you to lose control of the vehicle. 
7Do not attempt to adjust the steering wheel while driving as this may cause you to lose control of the vehicle. 
8For J.D. Power 2019 award information, go to jdpower.com/awards for more details.

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