



2021 **SOUL**



## VEHICLE FEATURE TIPS

Many of the Tips presented below are covered in greater detail in the Owner's Manual, Multimedia System Manuals, Features and Functions Guide, and Quick-Start Guide hangtag supplied with your new vehicle.

### VOICE RECOGNITION<sup>1</sup> AND BLUETOOTH<sup>2</sup>

#### Using Voice Recognition

Improve Bluetooth<sup>®</sup> Voice Recognition (VR) performance by making a few simple changes to your phone contacts:

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home").
- Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, \*, +, etc.).
- Avoid using acronyms ("Emergency" vs. "ICE" or "In Case of Emergency") or words with all capital letters.
- Spell words completely; system will not recognize abbreviations ("Doctor Smith" vs. "Dr. Smith").
- Always wait for the beep before speaking any commands.
- When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly.
- Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
- Your VR system may have difficulty understanding some accents or uncommon names.
- Press the talk button and say "Help" to get a list of available commands.

#### Pairing or Connecting Your Phone with Bluetooth<sup>®</sup>

- Press the Phone hard key (if equipped) or "Call" button on the steering wheel to begin the pairing process if no phone has previously been paired.
- During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.
- To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Soul as steps vary by radio.

- If you experience any issues with auto-connection, try the following:

- Reboot your phone (turn the phone off and then on).
- Update the phone operating system to the most recently released version.
- Delete the phone from the list of Bluetooth<sup>®</sup> devices on the UVO display<sup>1</sup> and delete UVO from the list of Bluetooth<sup>®</sup> devices on your phone, and re-pair.
- Ensure the phone has the Bluetooth<sup>®</sup> feature activated.

- If some contacts are not downloading to the UVO display, check to confirm that the contact has been entered correctly and that it has been stored under the categories (HOME, MOBILE, WORK, iPhone<sup>®3</sup>) that are supported by the UVO display. Some contact categories (MAIN, PAGER, OTHER) may not be supported. If the number of contacts exceeds the maximum number allowed on the UVO display, contacts will be partially downloaded. Ensure that only the "phone contact list" is selected for contact download on your phone (not social media or email contact lists as these contacts may not download to the UVO display).
- Phone operating systems change frequently and some phones may have varying compatibility levels with the Bluetooth<sup>®</sup> system. For any questions regarding the features of your vehicle, please contact your preferred Kia dealer or contact Kia Consumer Assistance at 1-800-333-4542.

#### Other Bluetooth<sup>®</sup> Tips

- Bluetooth<sup>®</sup> reception is affected by carrier coverage and is dependent on the phone.
- If streaming audio through Bluetooth<sup>®</sup> from a device, ensure the listening volume on the device is turned up.

### SMARTPHONE CONNECTIVITY<sup>1</sup>



#### Apple CarPlay<sup>®3</sup>

Your vehicle offers you effortless command of your compatible iPhone<sup>®</sup> when you connect through Apple CarPlay<sup>®</sup> on your UVO display. This will enable you to make calls, send hands-free texts, access your favorite music and apps, and get navigation help with Siri<sup>®</sup> voice control.

To connect Apple CarPlay, visit <https://youtu.be/N1FQ1VqDt4A>.



#### Android Auto<sup>™4</sup>

Your vehicle allows you to connect to your compatible Android<sup>™</sup> phone via Android Auto<sup>™</sup> on your UVO display. Through this feature, you can access music, your phone's dialer, navigation help, and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls.

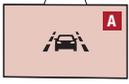
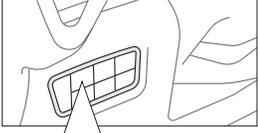
To connect Android Auto, visit <https://youtu.be/QPV7y06-RJ4>.

### FEATURE VIDEOS

To view a video on your mobile device, snap this QR Code or visit the listed website:  
<https://www.youtube.com/KiaFeatureVideos>



## LANE KEEPING ASSIST (LKA)\*<sup>5</sup> / LANE DEPARTURE WARNING (LDW)\*<sup>5</sup>



With the Engine Start/Stop button in the ON position, press the LKA button **A** to turn the system ON or OFF. Once ON, the instrument cluster indicator  will illuminate white. It will remain white when vehicle is traveling less than 40 mph and the system does not detect the lane markers. When the LKA system detects the lane markers and can assist the steering, the LKA icon will illuminate green.

If your turn signal is not on and the LKA detects that you are moving outside of your lane, the system may give an audible warning and display an LDW (Lane Departure Warning) alert on the instrument cluster. If the vehicle continues to move outside of the lane, the LKA will apply a slight adjustment to the steering, trying to prevent the vehicle from moving outside its lane. If you change lanes quickly without a turn signal, the steering will not be assisted. Standard LKA is the default operating mode when the LKA button is depressed to ON.

### LKA Function Change\*

The driver can change LKA to LDW or change the LKA mode to Active LKA, LKA, LDW, or OFF from the User Settings Mode on the LCD display.

### Lane Keeping Assist\*

The LKA mode guides the driver to keep the vehicle within the lanes. It starts to adjust the steering wheel when the vehicle is about to deviate from the lanes.

### Active LKA\*

The Active LKA mode provides more frequent steering wheel adjustments in comparison with the LKA mode. Active LKA can help reduce driver fatigue by assisting with the steering to maintain the vehicle in the middle of the lane.

### Lane Departure Warning\*

LDW alerts the driver with a visual and acoustic warning when the system detects the vehicle leaving the lane. In this mode, the steering wheel will not be adjusted. When the vehicle's front wheel contacts the inside edge of the lane line, LKA issues the lane departure warning.

### Off

LKA/LDW function is OFF.

All systems will operate under the following conditions:

- The vehicle exceeds approximately 40 mph.
- The vehicle is between the lane markers.
- The LKA system recognizes the lane the vehicle is traveling in.
- LKA/LDW will return to its previous state when the engine is turned off and back on again.

## FORWARD COLLISION-AVOIDANCE ASSIST-PEDESTRIAN (FCA-PED)\*<sup>5</sup> / FORWARD COLLISION WARNING (FCW)\*<sup>5</sup>



The FCA-Ped is designed to help alert the driver and, under certain conditions, apply emergency braking, when rapidly approaching a pedestrian or vehicle that is slowing down, braking or stopped. Initially, the FCA-Ped provides FCW when it detects a potential collision with a vehicle in front, emitting an audible warning and visual alert on the instrument cluster **A**. Adjust the alert settings (Early, Normal, Late) in the User Settings. To turn the FCA-Ped/FCW off, go to User Settings again and turn off.

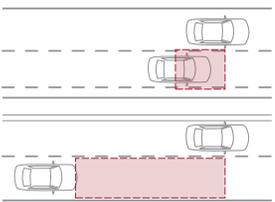
If the system detects that the collision risk has increased, the FCA-Ped can automatically apply the brakes to reduce your speed, potentially helping to minimize the effects of a possible collision. FCA-Ped can be turned ON in the User Settings menu on the Instrument Cluster display.

The FCA-Ped/FCW will become active when the:

- Engine Start/Stop button is ON.
- Vehicle is traveling more than 5 mph.
- Electronic Stability Control (ESC) is ON.

**Warning:** FCA-Ped and FCW are supplemental systems. Never intentionally attempt to activate or test the operation of the systems. Do not solely rely on the systems and always drive safely.

## BLIND-SPOT COLLISION WARNING (BCW)\*<sup>5</sup>



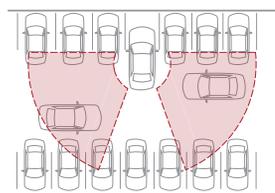
The BCW System uses radar sensors to help alert the driver if it detects an approaching vehicle in the driver's blind spot area before changing lanes in certain situations. The BCW System is ON when the button is pressed and the light is illuminated. The outside rearview mirror warning lights will also illuminate for 3 seconds.

The system will become active when the vehicle is traveling more than 20 mph and will alert the driver if another vehicle is detected by the radar sensor.

**1st-stage alert:** When another vehicle is detected within the BCW System boundary, or when a vehicle is detected within the Lane Change Assist boundary, a yellow indicator will illuminate on the outside rearview mirrors.

**2nd-stage alert:** When 1st-stage alert is on and the driver activates a turn signal, a flashing yellow indicator will illuminate on the outside rearview mirrors and the system will sound an alert.

## REAR CROSS-TRAFFIC COLLISION WARNING (RCCW)\*<sup>5</sup> / REAR CROSS-TRAFFIC COLLISION AVOIDANCE ASSIST (RCCA)\*<sup>5</sup>



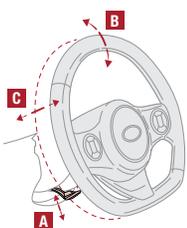
If the RCCW system sensors detect approaching vehicles from the rear left or rear right side of the vehicle while the shift lever is in Reverse, the system will sound an audible alert, the warning indicators on the outside rearview mirror will illuminate and a message will appear on the audio control unit screen. The RCCA system may activate the Electronic Stability Control (ESC) to help avoid an imminent collision. RCCW/RCCA is designed to operate under these following conditions:

- When the gear shift is in Reverse.
- When the vehicle is moving less than 6 mph.

### Reminders:

- The RCCW/RCCA feature can be turned OFF/ON in User Settings.
- The RCCW/RCCA system will show a warning if the approaching vehicle speed is between 2.5–22 mph within sensing range. See Owner's Manual for other conditions.
- The RCCW/RCCA systems are supplemental systems. Do not solely rely on these systems and always pay attention to the road and its conditions.

## TILT / TELESCOPING STEERING WHEEL<sup>6</sup>

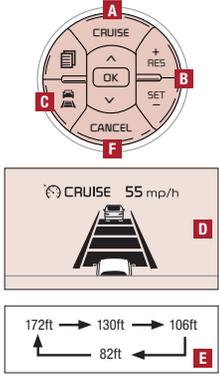


To adjust the Steering Wheel:

- Push down on the Lock-Release Lever **A**.
- Adjust the Steering Wheel to the desired angle **B**.
- Adjust the Steering Wheel distance **C**.
- Pull up the Lock-Release Lever **A** to lock the Steering Wheel in place.

It may be helpful to pull/push the bottom of the steering wheel toward/away from you to adjust desired distance prior to adjusting the angle.

## SMART CRUISE CONTROL (SCC)\*5



The Smart Cruise Control (SCC) system is designed to help maintain a predetermined distance from vehicles it detects ahead, and then adjusts the driving speed as needed.

To set/adjust the SCC speed:

- Push the CRUISE button **A** to turn system ON. The CRUISE indicator will illuminate on the instrument cluster.
- Press button **B** down to set the speed. Press the RES+/-SET- button **B** up/down to increase/decrease the set speed.

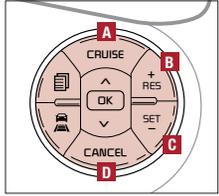
To set the vehicle-to-vehicle distance: Press the SCC button **C** on the steering wheel. The images on the LCD screen **D** in the Instrument Cluster will change when scrolling through the settings. Each time the button is pressed, the vehicle-to-vehicle distance changes **E**.

To cancel SCC operation: Press the CANCEL button **F** or press the brake pedal.

To turn SCC system OFF: Press the CRUISE button **A**. The CRUISE indicator on the instrument cluster will turn OFF.

**Warning:** The distance settings are approximations and may vary depending on vehicle speed at the time. See Owner's Manual for more information.

## CRUISE CONTROL\*



**A** Cruise Control On/Off button: Press to turn the Cruise Control on/off.

**B** Resume Cruising Speed button: Press to resume preset speed or increase Cruising Speed.

**C** SET Cruising Speed button: Press to set or decrease Cruising Speed.

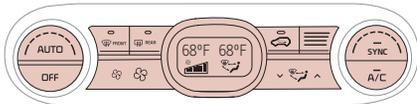
**D** Cruise Control CANCEL button: To cancel Cruise Control, do one of the following:

- Press the brake pedal.
- Press the CANCEL button.

## AUTOMATIC CLIMATE CONTROL\*

Climate Control Auto Function:

1. Press AUTO to select Full Auto Operation – The Auto setting automatically controls the airflow modes, fan speeds, air intake and air conditioning according to the temperature setting selected.
2. Set desired Temperature.
3. Press SYNC to sync the left and right temperature control.



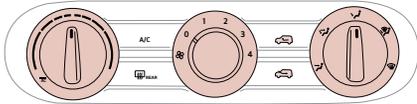
Defrost Outside Windshield:

1. Set Fan Speed to the highest position.
2. Set Temperature to Hot.
3. Press the Defrost button.

Defog Inside Windshield:

1. Set desired Fan Speed.
2. Set desired Temperature.
3. Press the Defrost button.

## MANUAL CLIMATE CONTROL\*



Defrost Outside Windshield:

1. Set Fan Speed to the highest position.
2. Set Temperature to Hot.
3. Rotate knob to the Front Defroster mode. 

Defog Inside Windshield:

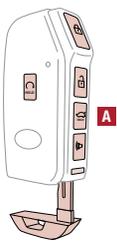
1. Set Fan Speed to desired position.
2. Set desired Temperature.
3. Rotate knob to the Front Defroster mode. 
4. The outside (fresh) air and air conditioning will be selected automatically. If the air conditioning and outside (fresh) air buttons are not selected automatically, press the corresponding button manually.

Air Flow Modes

To select Air Flow Modes, press the Mode selection buttons:



## REAR LIFTGATE OPERATION

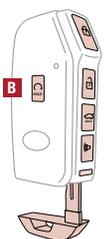


For a manual key vehicle (no remote), turn the driver's door key one time to unlock the driver's door, and turn the key two times to unlock all doors (including the liftgate).

For vehicles with a Smart Key\* or flip-out key/remote, the remote liftgate button **A** (held for 1 second) only unlocks the liftgate, and does not physically open the liftgate door.

For Smart Key operation ONLY, just depress the liftgate handle switch to unlock and open the liftgate (the vehicle detects the Smart Key, unlocks the liftgate lock, and allows the liftgate to open upon switch activation).

## REMOTE START\*7



You can start the vehicle using the remote start button **B** on the smart key.

To start the vehicle remotely:

- Lock the doors by pressing the door lock button within 32 feet (10 meters) distance from the vehicle.
- Within 4 seconds after locking the doors, press and hold the remote start button **B**.

Press the remote start button once to turn off the vehicle.

If no further action for operation/driving the vehicle is taken, the vehicle will be turned off 10 minutes after starting the vehicle remotely.

## DUAL-CLUTCH TRANSMISSION\*

The Dual-Clutch Transmission (DCT) gives the driving feel of a manual transmission, yet provides the ease of a fully automatic transmission. To hold the vehicle stationary on an incline, the service brake or parking brake MUST be used or the gear shift MUST be in the (P) Park position.

A slight lag may be experienced at takeoff from standstill during aggressive acceleration maneuvers. If the clutch is overheating, an amber-colored warning light  will be displayed in the instrument cluster. Should this condition occur, pull over and place the vehicle in Park and idle the engine.

## KIA OWNER'S APP WITH UVO LINK\*8

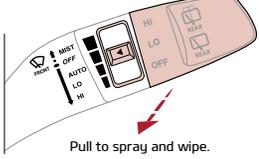


- Your cellphone and your vehicle have to be connected to a cellular network with a good wireless signal strength in order to use UVO. If these conditions are not met, remote commands will fail or will take a long time to execute.
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/lift-gate must be closed and locked. Remote Start or Remote Start with Climate Control feature will operate for about 10 minutes.
- The quickest way to obtain accurate vehicle status is by pressing a refresh button on your app or customer web portal.
- Activate Remote Start or Remote Start with Climate Control feature at least 10 minutes before you plan to get into the vehicle. This will allow vehicle interior to reach a desired temperature.
- In order to preserve vehicle battery, UVO will not work seven days after the ignition was last turned on. You will need to re-start your vehicle with a key fob in order to use UVO again.

## FRONT AND REAR WINDSHIELD WIPER / WASHER CONTROLS

### FRONT CONTROLS

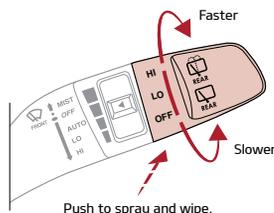
To adjust the Auto Rain Sensing speed setting, move the speed control switch up/down.



Pull to spray and wipe.

- MIST: Single wipe
- OFF: Wiper off
- AUTO: Auto Control\* wipe
- LO: Slow wipe
- HI: Fast wipe

### REAR CONTROLS



Push to spray and wipe.

- HI: Continuous wipe
- LO: Intermittent wipe
- OFF: Wiper off

## MULTIMEDIA USB PORT, POWER OUTLETS, AND USB CHARGER PORTS



USB



Vehicle may contain USB port(s) for transferring data or playing music from a compatible media device **A**, as well as USB port(s) designed for fast charging **B**.

**Note:** Devices will only charge while the vehicle is in ACC/ON/Start position.

If you encounter difficulty plugging in a compatible USB device, change the orientation of the device (may be upside down). Always use the USB charging cable that has been certified by the device manufacturer. Use of aftermarket cables is NOT recommended as they may impact functionality.

Use the power outlets for mobile phones and other devices designed to operate on a 12V (180W max.) power outlet.

## IDLE, STOP & GO (ISG) SYSTEM\*



The ISG system is designed to help reduce fuel consumption by automatically shutting down the engine when the vehicle is at a standstill.

When the ISG system is ON and the vehicle is at a standstill, the engine will stop, and the green AUTO STOP indicator **(A)** on the instrument cluster will illuminate.

The engine will restart when the brake pedal is released or the shift lever is moved from D (Drive) to the R (Reverse) position or to Sport Shift mode. When engine restarts, the green AUTO STOP indicator on the instrument cluster will turn OFF.

To deactivate the ISG System, press the ISG OFF button **A**. If you press again, the system will be activated. **Note:** The ISG system will always turn back ON when the engine is turned OFF and back on again.

If the amber warning lamp is ON, the system is functional, but not all enabling criteria has been met.

If the AUTO STOP indicator is continuously blinking yellow and the ISG button LED is ON, please contact an authorized Kia dealer.

## REAR OCCUPANT ALERT (ROA) SYSTEM<sup>9</sup>



The Rear Occupant Alert (ROA) system can help alert the driver when a rear passenger may be left in the vehicle. The alert will be a message on the Instrument Cluster stating to "Check rear seats" and a chime will sound. To turn the system OFF or ON, go to Vehicle Settings,\* select Convenience, then Rear Occupant Alert and check/uncheck the box to enable/disable by pressing the OK button on the Steering Wheel.



# HIGHEST RANKED MASS MARKET BRAND IN INITIAL QUALITY, 6 YEARS IN A ROW.<sup>10</sup>

## GIVE IT EVERYTHING

2021 Soul X-Line shown on cover. Images or graphics are for illustrative purposes only and may not reflect actual feature or operation. See the Owner's Manual for more detailed information, limitations, and conditions. \*If equipped. <sup>1</sup>Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle. <sup>2</sup>The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Kia is under license. A Bluetooth® enabled cell phone is required to use Bluetooth® Wireless Technology. <sup>3</sup>Apple CarPlay, iPhone, and Siri are registered trademarks of Apple Inc., registered in the U.S. and other countries. <sup>4</sup>Android and Android Auto are trademarks of Google LLC. Vehicle user interface is a product of Google and its terms and privacy statements apply. Requires the Android Auto app on Google Play and an Android compatible smartphone running Android™ 5.0 Lollipop or higher. Data plan rates apply. <sup>5</sup>Driver-assist technologies are not substitutes for safe driving, and may not detect all objects surrounding vehicle. Always drive safely and use caution. <sup>6</sup>Do not attempt to adjust the steering wheel while driving as this may cause you to lose control of the vehicle. <sup>7</sup>Do not use remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command. <sup>8</sup>Purchase/lease of certain 2021 and newer Kia vehicles with UVO link includes a complimentary 1-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 1-year UVO link subscription expires, continued access to the full suite of UVO link services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain UVO link features may immediately terminate. Use of UVO is subject to agreement to the UVO Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners.kia.com/us/en/terms-of-service.html). UVO link is transferable to subsequent owner during the original UVO link service term. Only use UVO link when safe to do so. Kia Access with UVO link app is available from the Apple® App Store® or Google Play™ store. Kia Motors America, Inc. reserves the right to change or discontinue UVO link at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage are required to use most features. UVO link features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple and App Store are registered trademarks of Apple Inc. Google and logos are trademarks of Google LLC. <sup>9</sup>The Rear Occupant Alert system is not a substitute for one's attention. Always check the vehicle's interior before exiting. <sup>10</sup>Kia received the lowest rate of reported problems among mass market brands in the J.D. Power 2015-2020 U.S. Initial Quality Studies of new vehicle owners' experience with their own vehicle after 90 days of ownership. Tied in 2020. Visit jdpower.com/awards for more details.