



# 2021 T E L L U R I D E



## VEHICLE FEATURE TIPS

Many of the Tips presented below are covered in greater detail in the Owner's Manual, Multimedia System Manuals, Features and Functions Guide, and Quick-Start Guide hangtag supplied with your new vehicle.

### VOICE RECOGNITION<sup>1</sup> AND BLUETOOTH<sup>2</sup>

#### Using Voice Recognition

Improve Bluetooth<sup>®</sup> Voice Recognition (VR) performance by making a few simple changes to your phone contacts:

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home").
- Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, \*, +, etc.).
- Avoid using acronyms ("Emergency" vs. "ICE" or "In Case of Emergency") or words with all capital letters.
- Spell words completely; system will not recognize abbreviations ("Doctor Smith" vs. "Dr. Smith").
- Always wait for the beep before speaking any commands.
- When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly.
- Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
- Your VR system may have difficulty understanding some accents or uncommon names.
- Press the talk button and say "Help" to get a list of available commands.

#### Pairing or Connecting Your Phone with Bluetooth<sup>®</sup>

- Press the Phone hard key (if equipped) or "Call" button on the steering wheel to begin the pairing process if no phone has previously been paired.
- During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.
- To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Telluride as steps vary by radio.

- If you experience any issues with auto-connection, try the following:
  - Reboot your phone (turn the phone off and then on).
  - Update the phone operating system to the most recently released version.
  - Delete the phone from the list of Bluetooth<sup>®</sup> devices on the UVO display<sup>1</sup> and delete UVO from the list of Bluetooth<sup>®</sup> devices on your phone, and re-pair.
  - Ensure the phone has the Bluetooth<sup>®</sup> feature activated.
- If some contacts are not downloading to the UVO display, check to confirm that the contact has been entered correctly and that it has been stored under the categories (HOME, MOBILE, WORK, iPhone<sup>®3</sup>) that are supported by the UVO display. Some contact categories (MAIN, PAGER, OTHER) may not be supported. If the number of contacts exceeds the maximum number allowed on the UVO display, contacts will be partially downloaded. Ensure that only the "phone contact list" is selected for contact download on your phone (not social media or email contact lists as these contacts may not download to the UVO display).
- Phone operating systems change frequently and some phones may have varying compatibility levels with the Bluetooth<sup>®</sup> system. For any questions regarding the features of your vehicle, please contact your preferred Kia dealer or contact Kia Consumer Assistance at 1-800-333-4542.

#### Other Bluetooth<sup>®</sup> Tips

- Bluetooth<sup>®</sup> reception is affected by carrier coverage and is dependent on the phone.
- If streaming audio through Bluetooth<sup>®</sup> from a device, ensure the listening volume on the device is turned up.

### SMARTPHONE CONNECTIVITY<sup>1</sup>



#### Apple CarPlay<sup>®3</sup>

Your vehicle offers you effortless command of your compatible iPhone<sup>®</sup> when you connect through Apple CarPlay<sup>®</sup> on your UVO display. This will enable you to make calls, send hands-free texts, access your favorite music and apps, and get navigation help with Siri<sup>®</sup> voice control. To connect Apple CarPlay, visit <https://youtu.be/N1FQ1VqDt4A>.



#### Android Auto<sup>™4</sup>

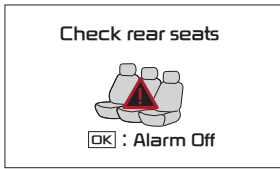
Your vehicle allows you to connect to your compatible Android<sup>™</sup> phone via Android Auto<sup>™</sup> on your UVO display. Through this feature, you can access music, your phone's dialer, navigation help, and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls. To connect Android Auto, visit <https://youtu.be/QPV7y06-RJ4>.

### FEATURE VIDEOS

To view a video on your mobile device, snap this QR Code or visit the listed website: <https://www.youtube.com/KiaFeatureVideos>



## REAR OCCUPANT ALERT (ROA) SYSTEM<sup>5</sup>



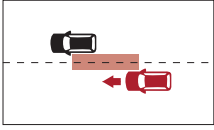
The ROA system can help alert the driver if the system detects a rear passenger has been left in the vehicle. The 1st alert will be a message on the Instrument Cluster. After the 1st alert, when the doors are locked and there is movement detected in the rear seats, the horn will sound for about 25 seconds.

If you have installed the Kia Access with UVO link app on your smartphone, and logged in and activated the ROA system notification, a third alert (notification) will be sent to your phone.

To turn the system ON or OFF, go to User Settings, select Convenience, then ROA system.

Alerts will only occur if rear doors were opened and closed prior to locking vehicle. If rear doors were never opened, system will not be enabled.

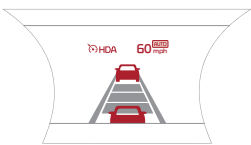
## SAFE EXIT ASSIST (SEA) SYSTEM<sup>6</sup>



The SEA system can help prevent passengers from opening their door after your vehicle has stopped when it detects a vehicle approaching from behind by displaying a warning message on the Instrument Cluster and sounding an audible warning.

To turn on the SEA system, go to User Settings menu, select Driver Assistance, then Blind-Spot,<sup>7</sup> and select Safe Exit Assist.

## HIGHWAY DRIVING ASSIST (HDA) SYSTEM\*<sup>8</sup>



The HDA system is designed to automatically adjust the speed of the vehicle to changing speed limits when driving on federal highways based on available highway speed information.

To turn the HDA system on, go to User Settings in the Instrument Cluster. Go to Drive Assistance > Driving Assist > Highway Driving Assist and press the OK button on the Steering Wheel.

The HDA system will operate only when these conditions are met:

- The vehicle is traveling slower than 95 mph.
- When driving on federal highways.
- When the Smart Cruise Control (SCC)<sup>7</sup> is on and operating.
- When the SCC speed is set to current federal highway speed.

When the HDA system is activated and the conditions are met, the Instrument Cluster indicator light will illuminate green. If the conditions are not met, the HDA system will be in standby mode and the indicator light will illuminate white.

When in operation, and if both lanes are recognized, a display will show the lanes illuminated white and the steering wheel indicator illuminated green.

If HDA is activated, conditions are met and the SCC speed is set by the driver (at the posted highway speed limit or slower), the HDA system will enter the automatic speed setting mode. The set speed and AUTO will be displayed in green and an audible alert will sound.

**Reminders:**

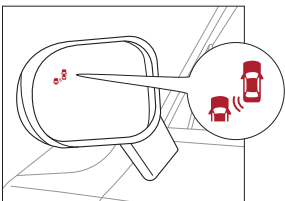
- If the driver changes the speed while in automatic speed setting mode, it deactivates and enters a manual mode.
- When the ignition is cycled, the system returns to its previous state, on or off.

## KIA OWNER'S APP WITH UVO LINK\*<sup>9</sup>



- Your cellphone and your vehicle have to be connected to a cellular network with a good wireless signal strength in order to use UVO. If these conditions are not met, remote commands will fail or will take a long time to execute.
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/lift-gate must be closed and locked. Remote Start or Remote Start with Climate Control feature will operate for about 10 minutes.
- The quickest way to obtain accurate vehicle status is by pressing a refresh button on your app or customer web portal.
- Activate Remote Start or Remote Start with Climate Control feature at least 10 minutes before you plan to get into the vehicle. This will allow vehicle interior to reach a desired temperature.
- In order to preserve vehicle battery, UVO will not work seven days after the ignition was last turned on. You will need to re-start your vehicle with a key fob in order to use UVO again.

## BLIND-SPOT COLLISION AVOIDANCE-REAR (BCA-R)<sup>7</sup>



The BCA-R system uses radar sensors in the rear bumper to help monitor and warn the driver if it detects an approaching vehicle in the driver's blind spot area. It activates when the vehicle is traveling faster than 20 mph and will alert the driver if another vehicle is detected by the radar sensor.

To activate the BCA-R system, go to User Settings by pressing the Mode button on the Steering Wheel. Select Driver Assistance > Blind Spot Safety and then press the OK button. Select Active Assist, Warning Only, or Off.

To set the initial warning activation time, go to User Settings > Driver Assistance > Warning Time and press the OK button. Select the Normal or the Later option.

With the Engine Start/Stop button in the ON position, press the BCA-R button to turn the system ON. The button light will illuminate. The outside rearview mirror warning lights will also illuminate for 3 seconds.

**1st-stage alert:** When another vehicle is detected within the BCA-R system warning boundary, a yellow indicator will illuminate on the outside rearview mirrors.

**2nd-stage alert:** When 1st stage alert is on and the driver activates a turn signal, a flashing yellow indicator will illuminate on the outside rearview mirrors and the system will sound an alert.

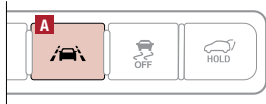
**Quick Tip:**

- The BCA-R system will activate when:
  - The system is turned ON.
  - The vehicle speed is above approximately 20 mph.
  - Other vehicles are detected on the rear sides of the vehicle.

**Reminders:**

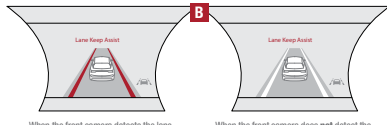
- The BCA-R system will not issue a warning if the vehicle speed is 6 mph or more above the surrounding vehicles.
- When the BCA-R is ON and the ignition is cycled, the BCA-R system returns to its previous state.
- The BCA-R system is a supplemental system. Do not solely rely on this system. Always pay attention to the road and drive safely.

## LANE KEEPING ASSIST (LKA)<sup>7</sup>



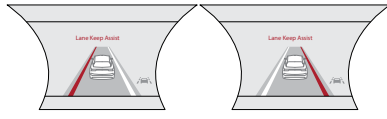
(Button located on driver's panel, left of the steering wheel)

With the Engine Start/Stop button\* in the ON position, press the LKA button **A** to turn the system ON or OFF. Once ON, the instrument cluster indicator will initially illuminate white. It will remain white when the vehicle is traveling slower than 40 mph or when the system does not detect the lane markers. When the system detects the lane markers and can assist the steering, the LKA icon will illuminate green.



When the front camera detects the lane traveling in, both lanes are illuminated

When the front camera does not detect the lane traveling in, the lanes are not illuminated



When the front camera detects the vehicle moving outside of the lane traveling in, a vehicle crossing lane indicator will blink, either on the left or right lane (as shown in both images above)

If the LKA detects that you are moving outside of your lane, the system may give an audible warning and display a Lane Departure Warning (LDW) alert on the instrument cluster **B**. If the vehicle continues to move outside of the lane, LKA may apply steering inputs, trying to prevent the vehicle from moving outside its lane. LKA is the operating mode by default when the LKA button is depressed to ON. To switch between LKA modes (Lane Keep Assist, Lane Departure Warning), go to User Settings in the instrument cluster.

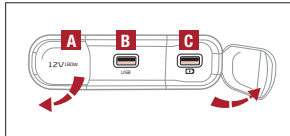
All systems will operate under the following conditions:

- The vehicle speed exceeds approximately 40 mph.
- The LKA system recognizes both sides of the lane markers the vehicle is traveling in.
- The vehicle is between the lane markers.

### Quick Tip:

The LKA Warning Volume can be adjusted in the Vehicle Settings on the audio head unit.

## USB PORTS, POWER OUTLETS & USB CHARGER



**Power Outlets A:** Use the power outlets for mobile phones and other devices designed to operate on a 12V (180W max.) power outlet.

**USB Port B:** This port is generally used to support media and other files on smart devices or USB sticks; the charge rate is slower than the USB charge port with the battery designation.

**USB Charger C:** This port is used for the charging of devices only, and is considered a fast charge port and requires a USB cable. The Engine Start/Stop button needs to be in the ACC/ON/Start position to operate the USB Charger.

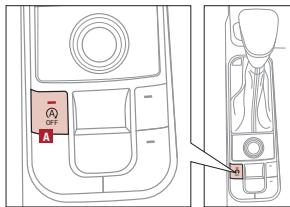
### Reminders:

- Using the power outlets (accessory plugs) for prolonged periods of time with the Engine Start/Stop button in the ACC position (Engine OFF) may cause the battery to discharge.
- Kia recommends that you only use USB cables made by your device's manufacturer. Third-party USB cables may cause damage to your device.
- The USB port **B** in the center panel charges slower than the USB chargers **C** throughout the vehicle.

### Quick Tips:

- The power outlets are inactive when the ignition is in the OFF position.
- The USB data port is located next to the power outlets **A**. The USB charger **C** does not support data transfer.

## IDLE, STOP & GO (ISG) SYSTEM



The ISG system is designed to help reduce fuel consumption by automatically shutting down the engine when the vehicle is at a standstill.

When the ISG system is ON and the vehicle is at a standstill, the engine will stop and the AUTO STOP indicator on the instrument cluster will illuminate green.

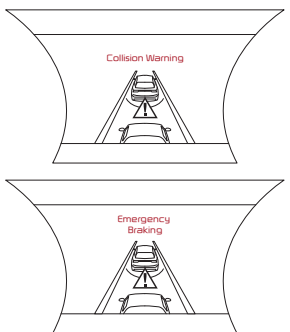
The engine will restart when the brake pedal is released or the shift lever is moved from the D (Drive) to the R (Reverse) position or to Manual Shift mode. When the engine restarts, the green AUTO STOP indicator on the instrument cluster will turn off.

To deactivate the ISG system, press the ISG OFF button **A**. If you press it again, the system will be activated.

### Reminders:

- ISG is active by default at vehicle startup. When ignition is cycled, ISG will turn ON again.
- Under certain conditions, the engine will restart automatically even if the brake pedal is still depressed.
- If the AUTO STOP indicator is continuously blinking yellow and the ISG button LED is on, please contact an authorized Kia dealer.
- If the ISG system does not meet the operating conditions outlined in the Owner's Manual, it will deactivate; the ISG OFF button will illuminate yellow.

## FORWARD COLLISION-AVOIDANCE ASSIST-PEDESTRIAN (FCA-PED)<sup>7</sup> / FORWARD COLLISION WARNING (FCW)<sup>7</sup>



The FCA-Ped system is designed to help alert the driver and, under certain conditions, apply emergency braking when rapidly approaching a vehicle that is slowing down, braking, or stopped, or if it detects a pedestrian in front of the vehicle. Initially, FCA-Ped provides Forward Collision Warning (FCW) when it detects a potential collision with a vehicle or a pedestrian in front, emitting an audible warning and visual alert on the instrument cluster. Adjust the alert settings (Active Assist, Warning Only, Off) in the User Settings. To turn FCA-Ped/FCW OFF, go to User Settings again and turn OFF.

If the system detects that the collision risk has increased, FCA-Ped can automatically apply the brakes to reduce your speed, potentially helping to minimize the effects of a possible collision. FCA-Ped can be turned ON in the User Settings menu on the Instrument Cluster display.

FCA-Ped/FCW will become active when the:

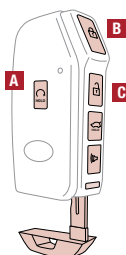
- Engine Start/Stop button is ON.
- Vehicle is traveling faster than 5 mph.
- Electronic Stability Control (ESC) is ON.

### Reminders:

- FCA-Ped/FCW will be activated by default when the ignition is cycled ON, even when the previous setting was OFF.
- FCA-Ped/FCW will not operate when the vehicle is traveling faster than approximately 45/50 mph, respectively.
- If FCA-Ped is operating and the ESC (Electronic Stability Control) is turned OFF, FCA-Ped system is automatically turned OFF.
- When the FCA-Ped system is off, the FCA-Ped warning indicator is on in the Instrument Cluster.

**Warning:** FCA-Ped and FCW are supplemental systems. Never intentionally attempt to activate or test the operation of the systems. Do not solely rely on the systems and always drive safely.

## SMART KEY – REMOTE START



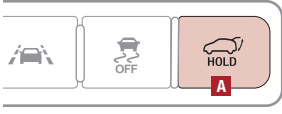
The Smart Key Fob gives you the power to start or stop the engine at the push of a button **A**, or to lock **B** or unlock **C** the doors from outside the vehicle.

To start the engine remotely:

- Ensure the liftgate and all doors are closed and locked. To lock, press the lock button **B** on the remote.
- Hold the START button **A** between 2 to 4 seconds after locking the doors.
- Press **A** again to cancel the remote engine command.

**Note:** If unprompted, the engine will run for 10 minutes then automatically turn OFF.

## POWER LIFTGATE/SMART POWER LIFTGATE\*

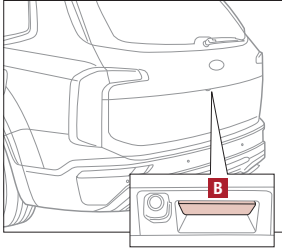


The Smart Power Liftgate can be operated from several controls to either open, close, or lock the Liftgate.

To turn the Smart Power Liftgate features ON, go to User Settings mode in the LCD Instrument Cluster Modes and set to ON.

### Opening from Inside the Vehicle:

Press and hold the Smart Power Liftgate Open/Close button **A** to automatically open/close the Liftgate.



### Opening from Outside the Vehicle:

To open the Smart Power Liftgate automatically, press the Liftgate Release button **B** on the exterior of the Liftgate.

Automatically close by pressing the Smart Power Liftgate Close button **C**.

### Reminders:

- All doors are closed and locked after about 15 seconds.
- The Smart Power Liftgate feature will not operate when the following occurs:
  - Doors are recently closed and locked.
  - The Smart Key is still detected after 15 seconds near the vehicle or within 60" of the door handles.
  - A door is not locked or closed.
  - The Smart Key is in the vehicle.
- Pulling the Liftgate upward by the handle or pressing the button a second time will interrupt the automatic opening of the Smart Power Liftgate.

### Opening with no-touch activation:

When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate is about to open.

Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate.

The Smart Power Liftgate feature is OFF by default. To enable the Smart Power Liftgate, go to User Settings in the LCD Instrument Cluster modes.

### Quick Tip:

During the Smart Power Liftgate alert, the Smart Power Liftgate can be deactivated with the Smart Key by pressing any button on the key fob.

### Smart Key:

To open the Smart Power Liftgate, press and hold the Smart Key Liftgate button **D** until the Liftgate begins opening. Press again and hold to close.

### Power Liftgate Height Adjustment:

For your convenience, the Liftgate opening height is adjustable. To program the opening height, perform the following:

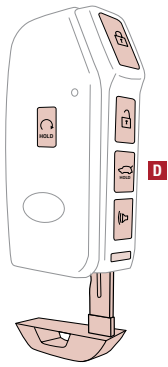
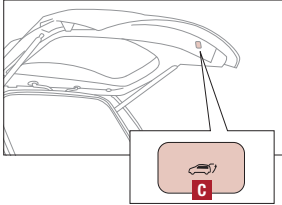
- Open the Liftgate and manually position the Liftgate to your preferred opening height.
- Depress and hold the close button on the Liftgate for 3 seconds or more.
- Once the system sounds the alert that the programming is complete, manually close the Liftgate.

### Power Liftgate Opening/Closing Speed Setting:

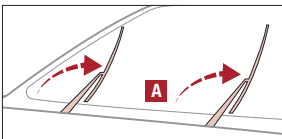
Go to the User Settings in the Instrument Cluster. Select Door, then Power Liftgate Speed, and select Fast or Normal.

### Reminders:

- The default speed is set to fast.
- The speed setting cannot be changed when the Power Liftgate function is turned off or if the Liftgate is not completely closed.



## WIPER SERVICE MODE



To inspect or replace the windshield wiper blades and to prevent damaging the hood, the blades need to be moved to the service position **A**.

Have the ignition ON, then turn the ignition OFF, and within 20 seconds, move the wiper switch up to the MIST position and hold the switch for more than 2 seconds until the wiper blade is in the fully up position.

To return wipers to their normal position, turn the ignition ON, then activate MIST.

**HIGHEST RANKED MASS MARKET BRAND IN INITIAL QUALITY, 6 YEARS IN A ROW.<sup>10</sup>**

**GIVE IT EVERYTHING**

2021 Telluride SX AWD with Prestige Package shown on cover. Quantities limited. Images or graphics are for illustrative purposes only and may not reflect actual feature or operation. See the Owner's Manual for more detailed information, limitations, and conditions. <sup>10</sup>If equipped. <sup>1</sup>Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle. <sup>2</sup>The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Kia is under license. A Bluetooth® enabled cell phone is required to use Bluetooth® Wireless Technology. <sup>3</sup>Apple CarPlay, iPhone, and Siri are registered trademarks of Apple Inc. <sup>4</sup>Android and Android Auto are trademarks of Google LLC. Apps may run on your smartphone cellular data service and normal data rates will apply. Requires a compatible device sold separately. <sup>5</sup>Rear Occupant Alert (ROA) is not a substitute for one's attention and may not detect all movement within the vehicle. Always check the vehicle interior when exiting the vehicle. <sup>6</sup>Safe Exit Assist (SEA) is not a substitute for one's attention and may not detect all objects surrounding the vehicle. Always pay attention to traffic and to the area around your vehicle when exiting the vehicle. If necessary, SEA will override attempts to deactivate the Electronic Child Safety Lock until it's safe for your rear passengers to open and exit the vehicle. <sup>7</sup>These features are not substitutes for safe driving, and may not detect all objects surrounding vehicle. Always drive safely and use caution. <sup>8</sup>Highway Driving Assist (HDA) is not a substitute for safe driving, may not detect all objects surrounding the vehicle, and only functions on certain federal highways. Always drive safely and use caution. <sup>9</sup>Purchase/lease of certain 2021 and newer Kia vehicles with UVO link includes a complimentary 1-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 1-year UVO link subscription expires, continued access to the full suite of UVO link services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain UVO link features may immediately terminate. Use of UVO is subject to agreement to the UVO Privacy Policy (available at [owners.kia.com/us/en/privacy-policy.html](https://owners.kia.com/us/en/privacy-policy.html)) and Terms of Service (available at [owners.kia.com/us/en/terms-of-service.html](https://owners.kia.com/us/en/terms-of-service.html)). UVO link is transferable to subsequent owner during the original UVO link service term. Only use UVO link when safe to do so. Kia Access with UVO link app is available from the Apple® App Store® or Google Play™ Store. Kia Motors America, Inc. reserves the right to change or discontinue UVO link at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage are required to use most features. UVO link features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit [www.kia.com](https://www.kia.com) or your authorized Kia dealer. Apple and App Store are registered trademarks of Apple Inc. Google and logos are trademarks of Google LLC. <sup>10</sup>Kia received the lowest rate of reported problems among mass market brands in the J.D. Power 2015–2020 U.S. Initial Quality Studies of new vehicle owners' experience with their own vehicle after 90 days of ownership. Tied in 2020. Visit [jdpower.com/awards](https://jdpower.com/awards) for more details.