Vehicle Feature Tips

Many of the Tips presented below are covered in greater detail in the Owner’s Manual, Multimedia System Manuals, Features and Functions Guide, and Quick-Start Guide hangtag supplied with your new vehicle.

Voice Recognition* and Bluetooth®

Using Voice Recognition

Improve Bluetooth® Voice Recognition (VR) performance by making a few simple changes to your phone contacts:

- Use full names (first and last name) vs. short or single-syllable names (‘John Smith’ vs. ‘Dr. Smith Residence’ vs. ‘Home’).
- Avoid using special characters, emojis, and hyphenated names (‘Mr. & Mrs.’, ‘’-‘’, ‘‘+‘‘, etc.).
- Avoid using acronyms (‘Emergency’ vs. ‘ICE’ or ‘In Case of Emergency’) or words with all capital letters.
- Spell words completely; system will not recognize abbreviations (‘Doctor Smith’ vs. ‘Dr. Smith’).
- Always wait for the beep before speaking any commands.
- When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly.
- Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
- Your VR system may have difficulty understanding some accents or uncommon names.
- Press the talk button and say ‘Help’ to get a list of available commands.

Pairing or Connecting Your Phone with Bluetooth®

- Select ‘Device Connections’ in the infotainment display or ‘Call’ button on the steering wheel to begin the pairing process if no phone has previously been paired.
- During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.
- To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Sportage as steps vary by infotainment system.
- If streaming audio through Bluetooth® or voice control.
- The quickest way to obtain an accurate vehicle status is by pressing the refresh icon on your app or customer web portal.
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed and locked. Remote Start or Remote Start with Climate Control feature will operate for about 10 minutes.
- To activate Remote Start or Remote Start with Climate Control feature at least 10 minutes before you plan to get into the vehicle, this will allow vehicle interior to reach a desired temperature. This feature will turn off after 10 minutes and delete Kia Connect (formerly UVO link). If these conditions are not met, remote commands will fail or will take a long time to execute.
- Use full names (first and last name) vs. short or single-syllable names (‘John Smith’ vs. ‘Dr. Smith Residence’ vs. ‘Home’).
- Avoid using special characters, emojis, and hyphenated names (‘Mr. & Mrs.’, ‘’-‘’, ‘‘+‘‘, etc.).
- Avoid using acronyms (‘Emergency’ vs. ‘ICE’ or ‘In Case of Emergency’) or words with all capital letters.
- Spell words completely; system will not recognize abbreviations (‘Doctor Smith’ vs. ‘Dr. Smith’).
- Always wait for the beep before speaking any commands.
- When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly.
- Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
- Your VR system may have difficulty understanding some accents or uncommon names.
- Press the talk button and say ‘Help’ to get a list of available commands.

Other Bluetooth® Tips

- Bluetooth® reception is affected by carrier coverage and is dependent on the phone.
- If streaming audio through Bluetooth® from a device, ensure the listening volume on the device is turned up.

Smartphone Connectivity®

Apple CarPlay®

Your vehicle offers you effortless command of your compatible iPhone® when you connect through Apple CarPlay® on your infotainment system display. This will enable you to make calls, send hands-free texts, access many of your favorite apps and music, and get navigation help with Siri® voice control.

To connect Apple CarPlay, visit https://youtu.be/98TNWMOQfdU

Android Auto™

Your vehicle allows you to connect to your compatible Android™ phone via Android Auto™ on your infotainment system display. Through this feature, you can access music, your phone’s dialer, navigation help, and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls.

To connect Android Auto, visit https://youtu.be/3TR4k05DSjU

For select models equipped with wireless Apple CarPlay and Android Auto, visit https://youtu.be/6UXLUAZAD0E

Kia Access App®

- Your cellphone and your vehicle have to be connected to a cellular network with a good wireless signal strength in order to use Kia Connect (formerly UVO link).
- If these conditions are not met, remote commands will fail or will take a long time to execute.
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed and locked. Remote Start or Remote Start with Climate Control feature will operate for about 10 minutes.
- The quickest way to obtain an accurate vehicle status is by pressing the refresh icon on your app or customer web portal.
- Activate Remote Start or Remote Start with Climate Control feature at least 10 minutes before you plan to get into the vehicle. This will allow vehicle interior to reach a desired temperature. In order to preserve vehicle battery, Kia Connect will not work seven days after the ignition was last turned on. You will need to re-start your vehicle with a key fob in order to use Kia Connect again.

Feature Videos

To view a video on your mobile device, snap this QR Code or visit the listed website:

https://www.youtube.com/KiaFeatureVideos
The SCC with Stop and Go system is designed to help maintain a predetermined distance from vehicles detected ahead by automatically adjusting the driving speed as needed. When traffic is detected, the vehicle will slow down to maintain a set distance behind traffic without deactivating the accelerator or brake pedal.

To set/adjust SCC speed:
- Press the CRUISE button to turn the system ON. The CRUISE indicator will illuminate on the instrument cluster.
- Accelerate/decelerate to the desired speed.
- Press the SET+ button to set speed. The SET indicator light will illuminate. The set speed and vehicle-to-vehicle distance will illuminate on the LCD screen.
- Press button A or down to adjust the set speed.
- To set the vehicle-to-vehicle distance: Press the SCC button on the steering wheel. The image on the LCD screen will change when scrolling through the settings.

To cancel SCC operation: Press the CANCEL button or press the brake pedal. The LCD screen will display a message that the SCC operation is cancelled or pressed off.

To turn SCC system OFF: Press the CRUISE button. The CRUISE indicator on the instrument cluster will turn OFF.

Lane Keeping Assist (LKA)/ Lane Departure Warning (LDW)

The LKA system guides the driver to keep the vehicle within its lane and provides steering inputs when the vehicle is about to deviate from the lane.

With the Engine Start/Stop button in the ON position, press the LKA button to turn the system ON or OFF. Once ON, the instrument cluster indicator will illuminate. It will remain white while the vehicle is traveling less than 40 mph and the system does not detect the lane markers. When the LKA system detects the lane markers and can assist the steering, the LKA icon will illuminate green.

If the LKA detects that you are moving outside of your lane, the system may give an audible warning and display an LDW alert on the instrument cluster. If the vehicle continues to move outside of the lane, the LKA can provide steering inputs, trying to prevent the vehicle from moving outside its lane.

Standard LKA is the operating mode by default when the LKA button is depressed to ON.

To switch between modes (Standard LKA, Active LKA, and LDW), go to User Settings in the Instrument Cluster.

Active LKA provides more frequent steering inputs than standard LKA to keep the vehicle within lanes and provide steering inputs when the vehicle is about to deviate from the lane.

The LDW system alerts the driver when the system detects the vehicle leaving the lane. In this mode, the system will not provide steering inputs.

All systems will operate under the following conditions:
- The system exceeds approximately 40 mph.
- The vehicle is between the lane markers.
- The LKA system recognizes the lane the vehicle is traveling in.
- LKA/LDW will return to its previous state when the ignition is cycled.

High Beam Assist (HBA)

- HBA is designed to automatically adjust the headlight range by switching between high and low beams based on light detected from other vehicles and road conditions.
- To enable HBA, toggle the light switch to the AUTO Light position and turn on the high beams by pushing the lever away from you. The High Beam Assist indicator will illuminate.

Reminders:
- HBA will operate when vehicle speed exceeds 25 mph.

Forward Collision-Avoidance Assist-Pedestrian (FCA-Ped)/ Forward Collision Warning (FCW)

The FCA-Ped is designed to help alert the driver and, under certain conditions, apply emergency braking when rapidly approaching a vehicle that is slowing down, braking, or stopped. Initially, the FCA-Ped provides FCW when it detects a potential collision with a vehicle in front, emitting an audible warning and visual alert on the instrument cluster.

The alert settings (Early, Normal, Late) can be adjusted or turned off in the user settings.

If the system detects that the collision risk has increased, the FCA-Ped can automatically apply the brakes to reduce your speed, potentially helping to minimize the effects of a possible collision. FCA-Ped can be turned ON in the User Settings menu on the Instrument Cluster display.

The FCA-Ped/FCW will become active when the:
- Vehicle is on or running.
- Vehicle is traveling more than 5 mph.
- Electronic Stability Control (ESC) is ON.

Warning: FCA-Ped and FCW are supplemental systems. Never intentionally attempt to activate or test the operation of the systems. Do not solely rely on the systems, and always drive safely.

Smart-Power Liftgate Operation

When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart-Power Liftgate is about to open.

Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate.

The Smart-Power Liftgate feature is off by default. To enable the Smart-Power Liftgate, go to User Settings in the LCD instrument Cluster modes.

Power Liftgate Opening Height Adjustment: Adjust the liftgate opening height to suit the user's preference. The height setting of a fully opened liftgate can be adjusted by the following steps:
1. Position the liftgate manually to the preferred height.
2. Press the Power Liftgate Close button for more than 3 seconds.
3. A system beep will sound twice indicating the height setting has been saved.

The liftgate will then open to the set height. To change the setting again, repeat steps 1-3.
Accessory Mode with Smart Key*

With standard key vehicles, you can turn the key to the accessory mode and utilize the electronic accessories without starting the vehicle. This is only possible with Smart Key-equipped vehicles.

To do this, enter the vehicle with the Smart Key and push the ENGINE START/STOP button in the ON position. Ensure that the indicator light is off.

If the ENGINE START/STOP button is in the ACC position for more than 1 hour, the button is turned off automatically to help prevent battery discharge.

Eco Mode (Active Eco)

Eco Mode (Active Eco) is designed to help improve fuel economy by controlling several vehicle components. When activated, it optimizes certain powertrain operations such as engine power and transmission to help improve fuel economy.

To turn ON, press the DRIVE MODE button and scroll through options until in Eco Mode. The Eco Mode indicator light in the instrument cluster will illuminate, indicating that Eco Mode is operating. Eco Mode will turn off when the ignition is cycled.

To turn Eco Mode OFF, press the DRIVE MODE button again and change to another mode.

Trip Modes / Trip Computer

The Trip Computer is a driver information system that appears on the display when the ignition switch or the Engine Start/Stop button* is in the ON position.

Tripmeter

To cycle through the different LCD Instrument Cluster modes, press the Mode button.

When in Trip Computer mode, press the Move/Reset/OK button to cycle through the screens.

Parking Distance Warning-Forward and -Reverse*

The Parking Distance Warning system is a supplemental system that is designed to assist the driver by chiming if certain objects are detected within the sensor area behind the vehicle when it is in R (Reverse), or within the sensor area in front of the vehicle when it is in D (Drive).

The system is activated when the ignition is ON and the vehicle is in R (Reverse). To deactivate the system, press the Parking Distance Warning-Forward and -Reverse button (LED illuminated).

If the vehicle is moving at speeds over 3 mph, the system may not activate correctly.

When more than two objects are sensed at the same time, the closest one will be recognized first.

Fuel Door Operation

To open the fuel door, press the right edge of the fuel door. The fuel door will open only when the driver’s door is unlocked.

To open the fuel door, press the right edge of the fuel door. The fuel door will open only when the driver’s door is unlocked.

To slide the sunshade only:

• Auto Open: Slide the lever partially forward to the farthest position and release.
• Auto Close (sunshade only): Slide the lever forward to the farthest position and release.

To slide the sunroof (with sunshade open):

• Open: Slide the lever backward to the first detent position and release.
• Close: Slide the lever forward to the first detent position and release.
• Auto Close (sunroof only): Slide the lever backward to the first detent position and release.

To slide the sunroof (with sunshade open):

• Open: Slide the lever forward to the first detent position and release.
• Close: Slide the lever backward to the first detent position and release.

While the Engine Start/Stop button* is in the ON position, press the Heated Steering Wheel button* to turn the steering wheel heater ON/OFF. The steering wheel heater will turn off automatically in 30 minutes, or when button is pressed again to deactivate.

Electronic Parking Brake (EPB)*

The Electronic Parking Brake (EPB) system utilizes an electric motor to engage the parking brake.

Applying the Parking Brake

Depress the brake pedal and pull up the EPB switch. Ensure that the indicator light is illuminated on the instrument cluster. If parked on a steep incline/decline, pull up the EPB switch for more than 3 seconds for a firmer EPB application.

Releasing the Parking Brake

The EPB will automatically release when the shifter is placed in R (Reverse) or D (Drive). To release EPB manually, depress the brake pedal, then press the EPB switch* with the ignition switch in the ON position. Ensure that the indicator light is OFF.

Panoramic Sunroof Operation with Power Sunshade*

The sunroof operation is controlled through a multidirectional switch/lever. The ignition or Engine Start/Stop button* needs to be in the ON position to operate the sunroof.

To slide the sunshade and sunroof:

• Open: Slide the lever forward to the farthest position and release.
• Auto Open: Slide the lever outward to the farthest position and release.
• Auto Close: Slide the lever halfway to the first detent position and release.

To slide the sunroof (with sunshade open):

• Open: Slide the lever backward to the first detent position and release.
• Close: Slide the lever forward to the first detent position and release.
• Auto Close (sunroof only): Slide the lever backward to the first detent position and release.

To slide the sunroof (with sunshade open):

• Open: Slide the lever backward to the first detent position and release.
• Close: Slide the lever forward to the first detent position and release.

To til the sunroof:

• Raise: Push lever upward.
• Lower: Push lever downward.

While the Engine Start/Stop button* is in the ON position, press the Heated Steering Wheel button* to turn the steering wheel heater ON/OFF. The steering wheel heater will turn off automatically in 30 minutes, or when button* is pressed again to deactivate.
When driving down a steep slope, the DBC feature is designed to help make it easier to slowly and safely negotiate such terrain without using excessive brake pedal force. The DBC select button must be actively selected by depressing the button (picture left) prior to starting your descent. This system can be cancelled by pressing the DBC select button for a second time, or it will be automatically cancelled if the vehicle is accelerated to a speed above 38 MPH.

You may notice a slight spring-type noise or feel a mild vibration while the DBC is engaged and operating; however, this is completely normal.

USB Ports and Use of Cables

Vehicle may contain USB ports for transferring data or playing music from a compatible media device as well as USB ports designed for fast charging.

Note: Devices will only charge while the vehicle is in ACC/ON/Start position.

If you encounter difficulty plugging in a compatible USB device, change the orientation of the USB device until it is properly aligned to the USB port. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Kia is under license. A Bluetooth® enabled cell phone is required to use Bluetooth® Wireless Technology. Depending on your cell phone, Bluetooth® Wireless Technology may not be available. See your user manual for details.

Condensation Inside Exterior Vehicle Lights

Your vehicle's exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Rear View Monitor (RVM)*

The Rear View Monitor is a supplemental system that displays the view behind the vehicle through the audio head unit screens while the vehicle is in Reverse.

The RVM activates when the:
1. Vehicle is ON or running.
2. Gear Shift Lever is in the R (Reverse) position.

Reminders:
- Through normal use and after inclement weather or washing, the rear camera may become dirty. Use a clean microfiber cloth to remove any dirt, debris, or spots that may have accumulated on the lens.
- While RVM is active, the volume will be lowered on all audio modes.

Most Dependable Mass Market Brand®

©2021 Kia America, Inc., 111 Peters Canyon Road, Irvine, CA 92606

180W USB and 12V USB Ports and Use of Cables

1. System must be enabled in instrument cluster settings menu, and all doors must be closed for it to function.
2. Place a compatible smartphone on the center of the charging pad.
3. Indicator light will change to amber once the wireless charging begins.
4. Once charging is complete, the amber light will change to green.

Condensation Inside Exterior Vehicle Lights

Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Rear View Monitor (RVM)*

The Rear View Monitor is a supplemental system that displays the view behind the vehicle through the audio head unit screens while the vehicle is in Reverse.

The RVM activates when the:
1. Vehicle is ON or running.
2. Gear Shift Lever is in the R (Reverse) position.

Reminders:
- Through normal use and after inclement weather or washing, the rear camera may become dirty. Use a clean microfiber cloth to remove any dirt, debris, or spots that may have accumulated on the lens.
- While RVM is active, the volume will be lowered on all audio modes.

Most Dependable Mass Market Brand®

©2021 Kia America, Inc., 111 Peters Canyon Road, Irvine, CA 92606

180W USB and 12V USB Ports and Use of Cables

1. System must be enabled in instrument cluster settings menu, and all doors must be closed for it to function.
2. Place a compatible smartphone on the center of the charging pad.
3. Indicator light will change to amber once the wireless charging begins.
4. Once charging is complete, the amber light will change to green.

Condensation Inside Exterior Vehicle Lights

Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Rear View Monitor (RVM)*

The Rear View Monitor is a supplemental system that displays the view behind the vehicle through the audio head unit screens while the vehicle is in Reverse.

The RVM activates when the:
1. Vehicle is ON or running.
2. Gear Shift Lever is in the R (Reverse) position.

Reminders:
- Through normal use and after inclement weather or washing, the rear camera may become dirty. Use a clean microfiber cloth to remove any dirt, debris, or spots that may have accumulated on the lens.
- While RVM is active, the volume will be lowered on all audio modes.

Most Dependable Mass Market Brand®

©2021 Kia America, Inc., 111 Peters Canyon Road, Irvine, CA 92606

180W USB and 12V USB Ports and Use of Cables

1. System must be enabled in instrument cluster settings menu, and all doors must be closed for it to function.
2. Place a compatible smartphone on the center of the charging pad.
3. Indicator light will change to amber once the wireless charging begins.
4. Once charging is complete, the amber light will change to green.

Condensation Inside Exterior Vehicle Lights

Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Rear View Monitor (RVM)*

The Rear View Monitor is a supplemental system that displays the view behind the vehicle through the audio head unit screens while the vehicle is in Reverse.

The RVM activates when the:
1. Vehicle is ON or running.
2. Gear Shift Lever is in the R (Reverse) position.

Reminders:
- Through normal use and after inclement weather or washing, the rear camera may become dirty. Use a clean microfiber cloth to remove any dirt, debris, or spots that may have accumulated on the lens.
- While RVM is active, the volume will be lowered on all audio modes.

Most Dependable Mass Market Brand®

©2021 Kia America, Inc., 111 Peters Canyon Road, Irvine, CA 92606

180W USB and 12V USB Ports and Use of Cables

1. System must be enabled in instrument cluster settings menu, and all doors must be closed for it to function.
2. Place a compatible smartphone on the center of the charging pad.
3. Indicator light will change to amber once the wireless charging begins.
4. Once charging is complete, the amber light will change to green.

Condensation Inside Exterior Vehicle Lights

Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Rear View Monitor (RVM)*

The Rear View Monitor is a supplemental system that displays the view behind the vehicle through the audio head unit screens while the vehicle is in Reverse.

The RVM activates when the:
1. Vehicle is ON or running.
2. Gear Shift Lever is in the R (Reverse) position.

Reminders:
- Through normal use and after inclement weather or washing, the rear camera may become dirty. Use a clean microfiber cloth to remove any dirt, debris, or spots that may have accumulated on the lens.
- While RVM is active, the volume will be lowered on all audio modes.

Most Dependable Mass Market Brand®

©2021 Kia America, Inc., 111 Peters Canyon Road, Irvine, CA 92606

180W USB and 12V USB Ports and Use of Cables

1. System must be enabled in instrument cluster settings menu, and all doors must be closed for it to function.
2. Place a compatible smartphone on the center of the charging pad.
3. Indicator light will change to amber once the wireless charging begins.
4. Once charging is complete, the amber light will change to green.

Condensation Inside Exterior Vehicle Lights

Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Rear View Monitor (RVM)*

The Rear View Monitor is a supplemental system that displays the view behind the vehicle through the audio head unit screens while the vehicle is in Reverse.

The RVM activates when the:
1. Vehicle is ON or running.
2. Gear Shift Lever is in the R (Reverse) position.

Reminders:
- Through normal use and after inclement weather or washing, the rear camera may become dirty. Use a clean microfiber cloth to remove any dirt, debris, or spots that may have accumulated on the lens.
- While RVM is active, the volume will be lowered on all audio modes.

Most Dependable Mass Market Brand®

©2021 Kia America, Inc., 111 Peters Canyon Road, Irvine, CA 92606

180W USB and 12V USB Ports and Use of Cables

1. System must be enabled in instrument cluster settings menu, and all doors must be closed for it to function.
2. Place a compatible smartphone on the center of the charging pad.
3. Indicator light will change to amber once the wireless charging begins.
4. Once charging is complete, the amber light will change to green.

Condensation Inside Exterior Vehicle Lights

Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Rear View Monitor (RVM)*

The Rear View Monitor is a supplemental system that displays the view behind the vehicle through the audio head unit screens while the vehicle is in Reverse.

The RVM activates when the:
1. Vehicle is ON or running.
2. Gear Shift Lever is in the R (Reverse) position.

Reminders:
- Through normal use and after inclement weather or washing, the rear camera may become dirty. Use a clean microfiber cloth to remove any dirt, debris, or spots that may have accumulated on the lens.
- While RVM is active, the volume will be lowered on all audio modes.

Most Dependable Mass Market Brand®