



Vehicle Feature Tips

Many of the tips presented below are covered in greater detail in the Owner's Manual, Multimedia System Manuals, Features & Functions Guide, and Quick-Start Guide hangtag supplied with your new vehicle.

Voice Recognition¹ and Bluetooth²

Using Voice Recognition

Improve Bluetooth² Voice Recognition (VR) performance by making a few simple changes:

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home").
- Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, *, +, etc.).
- Avoid using acronyms ("Emergency" vs. "ICE" or "In Case of Emergency") or words with all capital letters.
- Spell words completely; system will not recognize abbreviations ("Doctor Smith" vs. "Dr. Smith").
- Always wait for the beep before speaking any commands.
- When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly.
- Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
- Your VR system may have difficulty understanding some accents or uncommon names.
- Press the talk button and say "Help" to get a list of available commands.

Pairing or Connecting Your Phone with Bluetooth²

- Select "Device Connections" in the infotainment display¹ or the "Call" button on the steering wheel to begin the pairing process if no phone has previously been paired.
- During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.
- To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Sorento as steps vary by infotainment system.

- If you experience any issues with auto-connection, try the following:
 - Reboot your phone (turn the phone off and then on).
 - Update the phone operating system to the most recently released version.
 - Delete the phone from the list of Bluetooth² devices on the infotainment system display¹ and delete Kia device from the list of Bluetooth² devices on your phone, and re-pair.
 - Ensure the phone has the Bluetooth² feature activated.
- If some contacts are not downloading to the infotainment system display, check to confirm that the contact has been entered correctly and that it has been stored under the categories (HOME, MOBILE, WORK, iPhone³) that are supported by the infotainment system display. Some contact categories (MAIN, PAGER, OTHER) may not be supported. If the number of contacts exceeds the maximum number allowed on the infotainment system display, contacts will be partially downloaded. Ensure that only the "phone contact list" is selected for contact download on your phone (not social media or email contact lists as these contacts may not download to the infotainment system display).
- Phone operating systems change frequently, and some phones may have varying compatibility levels with the Bluetooth² system. For any questions regarding the features of your vehicle, please contact your preferred Kia dealer or contact Kia Consumer Assistance at 1-800-333-4542.

Other Bluetooth² Tips

- Bluetooth² reception is affected by carrier coverage and is dependent on the phone.
- If streaming audio through Bluetooth² from a device, ensure the listening volume on the device is turned up.

Smartphone Connectivity¹



Apple CarPlay³

Your vehicle offers you effortless command of your compatible iPhone[®] when you connect through Apple CarPlay[®] on your infotainment system display. This will enable you to make calls, send hands-free texts, access many of your favorite apps and music, and get navigation help with Siri[®] voice control.

To connect Apple CarPlay[®], visit <https://youtu.be/98TNWMOQfdU>



Android Auto^{TM4}

Your vehicle allows you to connect to your compatible Android[™] phone via Android Auto[™] on your infotainment system display. Through this feature, you can access music, your phone's dialer, navigation help, and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls.

To connect Android Auto[™], visit <https://youtu.be/sTR4KotSOzU>

The 2024 Sorento is equipped with wireless Apple CarPlay[®] and wireless Android Auto[™]. See the Wireless Phone Projection section of this document for setup information.

Kia Access App⁵



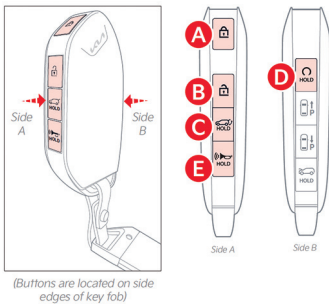
- Your cell phone and your vehicle have to be connected to a cellular network with a good wireless signal strength to use Kia Connect⁶ (formerly UVO link) via the Kia Access app. If these conditions are not met, remote commands may not execute or may take longer to execute.
- To use the Remote Start or Remote Start with Climate Control feature, all doors, hood, and trunk/liftgate must be closed and locked. The Remote Start or Remote Start with Climate Control feature will operate for about 10 minutes.⁷
- Activate the Remote Start or Remote Start with Climate Control feature a few minutes before you plan to get into the vehicle. This will allow vehicle interior to reach a desired temperature.
- The quickest way to obtain an accurate vehicle status is by pressing the refresh icon on your app or customer web portal.
- To preserve vehicle battery, Kia Connect will not work seven days after the ignition was last turned on. You will need to restart your vehicle with a key fob to use Kia Connect again.

Feature Videos

To view a video on your mobile device, scan this code or visit the listed website:
<https://www.youtube.com/KiaFeatureVideos>



Smart Key with Remote Start⁷



Using Your Smart Key

A Press to lock all doors.

B Press to unlock the driver's door. Press twice within four seconds to unlock all doors and the liftgate.

C Manual Liftgate: Press and hold for more than one second to unlock the liftgate. Press the release button on the underside of the liftgate and pull up to open.

C Smart Power Liftgate (if equipped): Press and hold for the Smart Power Liftgate to open automatically. Press again at any time to stop. Press and hold again to automatically close.

- You can set the Smart Power Liftgate to automatically open when you approach with the Smart Key. On the center display, touch SETUP > VEHICLE > DOOR, then toggle the slider next to SMART LIFTGATE.

D Remote Start: First, lock the doors by pressing the door lock button **A** when you're within approximately 32 feet of the vehicle. Within four seconds of pressing the door lock button **A**, press and hold the Remote Start button **D** for more than two seconds to start the vehicle. To turn off, press the button again.

E Press and hold for more than a half second for the Panic Alarm. To turn off the alarm, press any button.

Engine Start/Stop Button

To Start the Engine

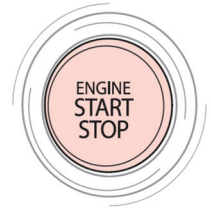
- The Smart Key fob, a smartphone with a digital key, or a card key must be inside the vehicle.
- Depress the brake pedal.
- Press the ENGINE START/STOP button while the gear shift is in Park or Neutral.

To Stop the Engine

- Press the ENGINE START/STOP button while the gear shift is in Park or Neutral.

Quick Tips

- ACC Position
 - When in the OFF position and without depressing the brake pedal, press the ENGINE START/STOP button once to put the vehicle in the ACC (electrical accessory) position.
- ON position
 - To put the vehicle in the ON position, when already in the ACC position and without depressing the brake pedal, press the ENGINE START/STOP button again, or when the engine is off, without depressing the brake pedal, press the ENGINE START/STOP button twice.
- Keeping the vehicle in ACC or the ON position for extended periods of time without turning the engine on may discharge the vehicle's battery.
- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the ENGINE START/STOP button (lock button side closest) and press to start the engine.



Digital Key 2⁸ (if equipped)

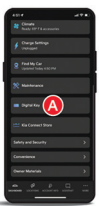
Digital Key 2, through your compatible smartphone, can be used to lock and unlock your vehicle and to start your vehicle without needing to have a key fob.

Digital Key 2 Setup for Smartphones with Ultra-Wideband (UWB) Technology

- Download the Kia Access App⁵ and create an account.
- Ensure your Smart Key is inside the vehicle and turn the vehicle on.
- Activate Kia Connect⁶ in your vehicle's infotainment system.
- Open the Kia Access App and select DIGITAL KEY **A**.
- Press CREATE OWNER KEY.
- When your vehicle's infotainment system detects your device, the CONTINUE TO WALLET APP button will illuminate. Select it to open the wallet app.
- Press CONTINUE. The wallet app will pair up, and your digital key will be added.

Quick Tips

- When in the wallet app, click on the digital key and select the menu icon to adjust other settings or use other features.
- Actual steps may vary between devices.



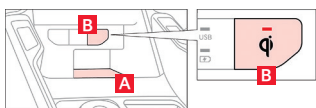
Using Your Digital Key 2 (Smartphones with UWB)

- To unlock or lock the doors, carry your smartphone, and touch the inside of the door handle to unlock. Press the sensor on the outside of the door handle to lock.
- Carry the smartphone inside the vehicle, press the brake pedal, and then press the start button to start the vehicle.

For Digital Key 2 setup and operation for smartphones without Ultra-Wideband (UWB) technology, see the 2024 Sorento Features & Functions Guide and Owner's Manual.

Wireless Smartphone Charging System⁹ (if equipped)

Charge a compatible smartphone wirelessly by placing it on the tray **A** at the front of the console, near the Multimedia USB ports and the charging indicator, while the ignition is on.



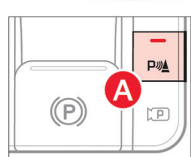
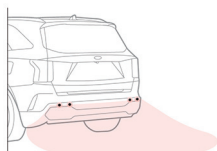
- Enable Wireless Charging in the Vehicle Settings in the infotainment system, select CONVENIENCE, then WIRELESS CHARGING SYSTEM.
- Place the smartphone on the center of the charging pad **A**.
- Indicator light **B** may change to AMBER once wireless charging begins.
- Once charging is complete, the AMBER light may change to GREEN.

Notes: Requires Qi[®]-enabled device or Qi-enabled case.

Quick Tips

- Wireless charging must be enabled in user settings.
- If wireless charging does not work, move the smartphone around the pad until the charging indicator turns amber. Avoid placing other metal items in the bin while charging so as to not impede the charging area.
- For wireless charging to occur, all doors (excluding the rear hatch) must be closed, and the Smart Key fob must be detected inside the vehicle.

Reverse Parking Collision-Avoidance Assist (PCA)¹⁰ (if equipped)



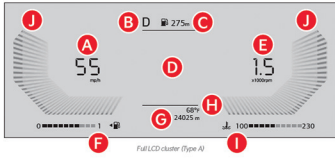
(Located below gear shift knob)

Reverse Parking Collision-Avoidance Assist is a supplemental system that is designed to assist the driver when the vehicle is in reverse by sounding a warning and temporarily braking if a pedestrian or an object is detected within the sensing area of the rear of the vehicle.

Settings

- To turn PCA on or off, press and hold the Parking Safety button **A** for more than two seconds.
- Pushing the Parking Safety button **A** without holding will mute the audible alert.
- PCA can also be turned on or off in the Vehicle Settings in the infotainment system.
 - Only adjust settings when the vehicle is at a standstill, gear shift is in Park, and the ignition is on or the ENGINE START/STOP button is in the ON position.
 - To turn off PCA, touch SETUP on the center display. Touch VEHICLE > DRIVER ASSISTANCE > PARKING SAFETY. Touch the sliding bar next to REAR SAFETY to toggle OFF/ON.
- If PCA has been turned off, it will automatically turn on again the next time the vehicle is started.

Instrument Panel



Overview

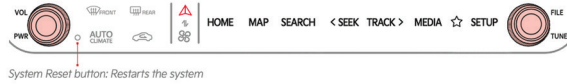
- A** Speedometer
- B** Gear Position
- C** Distance to Empty
- D** Trip Computer
- E** Tachometer
- F** Fuel Gauge
- Arrow direction indicates the side of the vehicle on which the fuel door is located.
- G** Odometer
- H** Outside Temperature
- I** Engine Coolant Temperature Gauge
- J** Indicators & Warning Lights

Quick Tip

See the 2024 Sorento Features & Functions Guide and Owner's Manual for information on how to change the instrument panel mode and display Trip Computer, Driving Assist Mode, and Turn-by-Turn navigation¹ information (if equipped).

Switchable Infotainment/Climate Controller

Your vehicle features a center control panel, which combines controls for the infotainment system and the climate control system.



The appearance of the Switchable Infotainment/Climate Controller on your vehicle may differ from the one shown here.

Switching Between Infotainment and Climate Control

- Touch the control mode selection button to switch between infotainment system control and climate control.
- The selected control panel icon will illuminate, and the control panel will change to show the selected controls.

Quick Tip

You can set the control panel to automatically return to a preferred mode.

- Touch and hold the control mode selection button for about four seconds.
- On the menu that appears, select **Off**, **Infotainment**, or **Climate**.
 - Off:** The control panel will remain on whatever mode you select each time you touch the control mode selection button.
 - Infotainment:** About six seconds after you discontinue using the climate controls, the screen will return to Infotainment control mode.
 - Climate:** About six seconds after you discontinue using the infotainment controls, the screen will return to Climate Control mode.

Wireless Phone Projection

You can connect your compatible iPhone^{®3} to the vehicle through wireless Apple CarPlay[®],³ and you can connect your compatible Android^{™4} phone to the vehicle through wireless Android Auto[™].⁴

Wireless Apple CarPlay[®]

Wireless Apple CarPlay[®] requires iPhone[®] cellular data service. Normal data rates apply.

Setup:

- On the center display, touch SETUP > DEVICE CONNECTIONS > PHONE PROJECTION.

Wireless Android Auto[™]

Wireless Android Auto[™] only works with certain Android[™] models and requires cellular data service. Normal data rates apply.

Setup:

- Download the Android Auto[™] app from the Google Play^{™4} store. Open the Android Auto[™] app and proceed with the on-screen instructions to complete setup on the mobile device.
- On the center screen, touch SETUP > DEVICE CONNECTIONS > PHONE PROJECTION.

Quick Tips for Wireless Apple CarPlay[®] and Android Auto[™]

- Kia recommends you update your smartphone to the latest operating system release.
- Visit <https://youtu.be/oUXXuAZAOEI> for an informative video on wireless phone projection.
- Visit [Apple.com](https://apple.com) for Apple CarPlay[®] app concerns.
- Visit the smartphone manufacturer's website for Android Auto[™] app concerns.

Over-the-Air (OTA) Software Update¹¹

The Over-the-Air Software Update feature allows you to wirelessly update software. Using this feature, you can keep your vehicle system up to date with Kia's latest software update.

Downloading Software

The latest software can be downloaded automatically while driving. After the latest software has been successfully downloaded, you will receive a notification on your phone or the vehicle screen that the software update is ready to install.

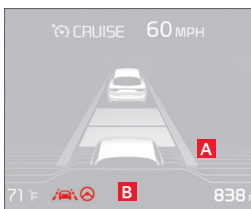
Update Procedure

- After the vehicle is turned off, the vehicle system will allow you to start the update.
- On the Software Update screen, select **Update Now** or select **Later**.
- To start the update, press **Update Now**.
 - A new screen will appear with update options.
- Verify update options selections.
- Press **Update Now**.
- The vehicle will begin installing the update.
 - You can see the progress of the update on the screen.
- After the update starts, you can exit the vehicle.
- After the update is complete, you will receive a notification on your phone or on the vehicle screen that the software update is complete.

Quick Tips

- The OTA feature is only available for Kia Connect[®] service users.
- The screen turns off automatically after three minutes to save battery life. If the screen turns off automatically, you can check the update progress by pressing the ENGINE START/STOP button.

Lane Following Assist (LFA)¹²



LFA is designed to help the vehicle stay centered in its lane **A** by monitoring the detected lane markings ahead and adjusting the steering. Once ON, the Instrument Cluster indicator will initially illuminate WHITE. It will remain WHITE when the system does not detect the lane markers. When the system detects the lane markers and can assist the steering, the LFA icon will illuminate GREEN **B**.

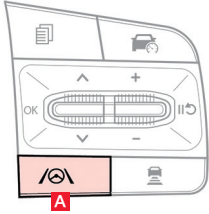
LFA will operate only when these conditions are met:

- When the SCC is on and operating.
- LFA recognizes both sides of the lane markers the vehicle is traveling in.
- The vehicle is traveling slower than 95 mph.

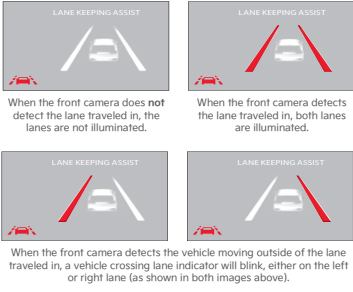
Reminders


If the ignition is cycled, LFA returns to its previous state, on or off, if activated in the User Settings menu and when combined with SCC. If using the steering wheel LFA button, then LFA defaults to off.

Lane Keeping Assist (LKA)¹²/Lane Departure Warning (LDW)¹²



(Located on the right side of the steering wheel)



LKA is designed to detect the lane markers on the road with a front view camera on the windshield, and it can assist the driver's steering to potentially help keep the vehicle within detected lane markers in certain circumstances. When turned on, the Instrument Cluster indicator  will initially illuminate WHITE. It will remain WHITE when the vehicle is traveling slower than 40 mph or when the system does not detect the lane markers. When the system detects the lane markers and can assist the steering, the LKA icon will illuminate GREEN.

If the LKA detects that you are moving outside of your lane, the system may give an audible warning and display an LDW alert on the Instrument Cluster. If the vehicle continues to move outside of the lane, LKA may provide steering inputs, designed to prevent the vehicle from moving outside detected lane markers.

When LKA is enabled, LKA will turn on when the Lane Safety/LKA button **A** is depressed to ON.

There are three available modes:

- **Assist** – LKA will automatically assist the driver's steering when lane departure is detected to help prevent the vehicle from moving out of its lane.
- **Warning Only** – LKA will provide an audible warning to the driver when lane departure is detected. This mode does NOT provide any steering assist.
- **Off** – LKA will turn off. The indicator light will turn off on the cluster.

All systems will operate under the following conditions:

- The vehicle speed exceeds approximately 40 mph.
- LKA recognizes both sides of the lane markers the vehicle is traveling in. The vehicle is between the lane markers.

Navigation-based Smart Cruise Control (NSCC)¹³ (if equipped)

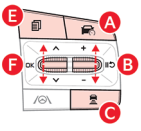
Navigation-based Smart Cruise Control is designed to automatically adjust vehicle speed when driving on highways with posted speed limits by using road information from the navigation system while Smart Cruise Control (SCC) is operating. SCC is designed to maintain a predetermined distance from vehicles detected ahead by automatically adjusting the driving speed. When traffic is detected, the vehicle is designed to slow down to maintain a set distance behind traffic without depressing the accelerator or brake pedal.

Highway Curve Zone Auto Slowdown



NSCC can automatically adjust the vehicle speed when it detects a curved road ahead and when it receives road information from the navigation system. When NSCC detects a curve ahead, NSCC is designed to activate and reduce the vehicle speed, and the NAV icon changes to AUTO and turns green **A** in the NSCC indicator. When the vehicle passes the curved road, the vehicle may return to its previously set speed.

Turn On/Set/Adjust SCC Speed: Press the Driving Assist button **A** on the steering wheel to activate SCC, and the speed will be set to the current vehicle speed. SCC may decrease the speed to maintain the distance to the vehicle in front. The CRUISE indicator will illuminate on the instrument panel. Use **B** +/- to toggle up or down to accelerate or decelerate to the desired speed.



Set the Vehicle Distance: Press the Vehicle Distance button **C** on the steering wheel. Each time you press the button, the vehicle distance will change **D**, indicated by the number of bars that appear on the display.

Pause/Resume SCC Operation: Depress the brake pedal or press the Pause/Resume button **B**. The CRUISE indicator on the instrument panel will change.

SCC Sensitivity Adjustment: Press the Mode button **E** on the steering wheel. With the OK button **F**, select Drive Assistance, then SCC Response. Then select Fast, Normal, or Slow.

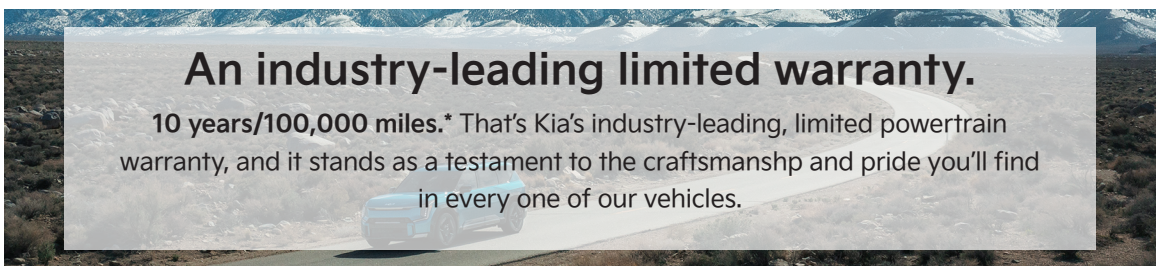
Turn Off SCC: Press the Driving Assist button **A**. The CRUISE indicator on the instrument panel will turn OFF.

Quick Tips

- The navigation part of Smart Cruise Control does not function when a destination is not set on the infotainment navigation system.
- If your vehicle speed is between 0 and 20 mph when you press the Driving Assist button to turn NSCC on, the speed will be set to 20 mph.
- When following a vehicle, the system can automatically adjust your cruise speed based on the vehicle detected in front. It can also bring the vehicle to a complete stop in certain conditions. If the vehicle remains at a standstill for more than three seconds, you must depress the accelerator pedal or toggle the +/- switch up/down to restart vehicle movement.
- NSCC is designed to function above approximately 20 mph only.
- NSCC will not activate until the brake pedal has been depressed at least once after the ignition is turned ON or during engine start.

Reminders

- CRUISE indicator must be ON to operate SCC.
- The speed setting will need to be reset when ignition is cycled.
- The distance settings are approximations and may vary depending on vehicle speed. See the Owner's Manual for more information.
- SCC is also canceled when the driver's door is opened, the gear shift is changed out of D (Drive), the Electronic Parking Brake (EPB) is activated, and various other conditions. See the Owner's Manual for other conditions.
- If SCC is left on, it can be activated inadvertently. Keep the system off when not in use to avoid setting a speed which the driver is not aware of.
- NSCC is only available on certain controlled access roads and highways.
- The navigation part of NSCC does not function when a destination is not set on the infotainment navigation system.



Movement that inspires

2024 Sorento X-Pro SX Prestige AWD pre-production model shown with optional features. Not all optional features are available on all trims. Some features may vary.

¹Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle. Remain attentive to driving and be cautious when using steering wheel-mounted controls while driving. Use of any handheld devices, other equipment, or vehicle systems that take the driver's eyes, attention, and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during the operation of the vehicle.

²The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., and any use of such marks by Kia is under license. A Bluetooth-enabled cell phone is required to use Bluetooth wireless technology.

³Apple CarPlay, iPhone, and Siri are registered trademarks of Apple Inc., registered in the U.S. and other countries. Apple CarPlay runs on your smartphone cellular data service. Normal data rates will apply.

⁴Android Auto vehicle user interface is a product of Google, and its terms and privacy statements apply. Requires the Android Auto app on Google Play™ store and an Android compatible smartphone running Android 5.0 Lollipop or higher. Data plan rates apply. Android, Android Auto, and Google Play are trademarks of Google LLC or its affiliates.

⁵The Kia Access App for smartphone and smartwatch requires enrollment of vehicle in Kia Connect. Remote features require a Kia Connect subscription, a compatible smart device, and a wireless signal with good coverage to function. Normal cellular service rates may apply. Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command. Remote feature support varies by model, model year, and trim; remote climate control not supported on 2019 Optima LX, 2020 Telluride LX and S, and other vehicles not equipped with fully automatic temperature control.

⁶Purchase/lease of certain 2024 and newer Kia vehicles with Kia Connect (formerly UVO link) includes a complimentary 1-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 1-year Kia Connect subscription expires, continued access to the full suite of Kia Connect services available on your Kia will require a paid subscription at the then-current subscription rate, or your use of certain Kia Connect features may immediately terminate. Use of Kia Connect is subject to agreement to the Kia Connect Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners.kia.com/us/en/terms-of-service.html). Kia Connect is transferable to subsequent owner during the original Kia Connect service term. Only use Kia Connect when safe to do so. Kia Access App is available from the Apple® App Store® or Google Play™ store. Kia America, Inc., reserves the right to change or discontinue Kia Connect at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage are required to use most features. Kia Connect features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple and App Store are registered trademarks of Apple Inc. Google™ and logos are trademarks of Google LLC. Kia Connect may currently be unavailable for Model Year 2022 and newer vehicles sold or purchased in Massachusetts; please see the Kia Owner's Portal for updates on availability.

⁷Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command.

⁸Kia Digital Key requires an eligible Kia Connect subscription and a compatible smart device with an active data plan. Normal cellular service rates may apply when using a smart device.

⁹Charging system only works with select devices. Refer to the vehicle's Owner's Manual for warnings and instructions.

¹⁰When engaged, Reverse Parking Collision-Avoidance Assist is not a substitute for safe driving and may not detect all objects behind vehicle. Always drive safely and use caution.

¹¹The Kia-Air features and updates may require an additional cost and may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. Kia Connect subscription is required, and Kia Connect terms and conditions apply. Internet connection required.

¹²Driver-assist technologies are not substitutes for safe driving and may not detect all objects surrounding vehicle. Always drive safely and use caution.

¹³When engaged, Navigation-based Smart Cruise Control (NSCC) is not a substitute for safe driving and cruise control procedures. This is not an autopilot feature. It may not detect every object around the vehicle. Always drive safely and use caution.

*Kia's New Vehicle Limited Warranty includes a 10-year/100,000-mile powertrain limited warranty and a 5-year/60,000-mile basic limited warranty. All warranties and roadside assistance are limited. See your Warranty and Consumer Information Manual or your Kia retailer for warranty details.