

Kia Access App Features Guide



Screens based on version 6.6.0



*Kia Connect features and service period vary by model, model year and trim. Check Kia Connect availability <u>here</u>.

Need help? Contact the Kia Connect Call Center at (844) 886-9411



Kia Access Features Guide







(Some screens simulated)



DASHBOARD > Overview

(Page **2** of **2**) Start Climate **%** Maintenance **Kia Charge Pass** Safety and Security > Convenience > **Owner Materials** > 9 **A** 1 DASHBOARD ACCOUNT INFO

Safety & Security: Tap for access to Stolen Vehicle Recovery and Speed, Curfew, and Geofencing alerts

Owner Materials: Tap for manual, videos, warranty info, and maintenance info

Tap to access Maintenance screens and menus

Tap for Kia Charge Pass info

Convenience: Tap for Departure Schedules, Sync, Calendar, My Trips, Driver Preferences, and Additional Drivers menus

<u>Bottom Menus:</u> Tap for Dashboard, Locations, Account Info, and more





DASHBOARD > Vehicle Notifications





DASHBOARD > Set Climate – Presets and Custom Settings

(Some screens simulated)

Tap Climate			
		0	
1:38	6:21 - <	CLIMATE SETTING	
Climate Ready: 70° F	Remote the "Sta custom	start your vehicle to warm or c rt" button on the desired optior climate setting, tap the "Custon	ool it by tapping 1. To create 1" tile.
Tap Start to start vehicle with	*	Cool (68° F) 10 minutes	() Start
settings. The setting you choose will be the climate setting the	\$	Warm (80° F) 10 minutes, Accessories	() Start
vehicle from the Dashboard. Tap Start on the Custom tile to set a custom climate	*	Custom (80° F) 10 minutes, Accessories	() Start

Custom Menu

3

Customize your climate settings, then tap Save and Start Engine

Note: If you choose Custom climate settings, this will be the climate the next time you remote start the vehicle from the Dashboard





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DASHBOARD > Convenience > Remote Start/Climate Schedules

1 Convenience Make and save custom climate selections on settings screen Convenience > 4 **Owner Materials** > 2:38 🗗 .ıll 🗢 🗹 6 ۲ **b** EDIT CLIMATE SCHEDULE DASHBOARD ACCOUNT INFO Tap to set a remote start schedule with custom climate settings 2 CONVENIENCE DEFROST Ëŝ **Remote Start Schedules** > **REAR DEFROST &** 2 Lut My Trips > ACCESSORIES **Driver Preferences** > START TIME 7:30 PM Start and end times will be rounded Additional Drivers > to the closest 10 minute increment. SCHEDULE DURATION 6 mins Tap "+" to add new climate schedule. Schedule will run up to 10 minutes in Tap O to turn on/off all schedules 3 WHAT DAYS WILL THIS BE ACTIVE? Tu Su м w Th F Sa \langle REMOTE START SCHEDULES Ş Enabled **ENABLE SCHEDULE?** 7:30 PM W SAVE 77° DEFROST: ON HEATED ACCESSORIES: ON **DURATION: 6 MINS** ACTIVE



DASHBOARD > Safety and Security > Speed Alerts



Select + to add Speed Alert



Select a speed and save to activate alert





DASHBOARD > Safety and Security > Geofence Alerts



Select Safety and Security Select Geofence Alerts menu 1 2 Safety and Security > -0-**Geofence Alerts** > > Convenience Roadside Assistance > \mathbb{A} **Owner Materials** > **\$** ٦ **b** \Box DASHBOARD

Select + to add Geofence Alerts



Select preferences and tap Set Boundaries





DASHBOARD > Safety and Security > Geofence Alerts



Select Radius and tap Save Geofence





DASHBOARD > Safety and Security > Curfew Alerts



Make selections and toggle alert on, then

tap SAVE Curfew Alert

Select + to add Curfew Alert

0 —			0
CURFEW ALERTS	s 49 +	4	CREATE A CURFEW ALERT
reate and manage alerts for your vehicle our family safe. Anytime an alert is trigg hen and where it occurred in MY TRIPS	e to keep you and ered, you can see	Name	
rfew alerts allow you to receive notifica nicle is driven outside of a desired time also tracked within your trip informati	tions when your period. The alerts on.	Note: No s	special characters allowed
2 of 3 created	Enabled	WHAT D	AYS WILL THIS BE ACTIVE?
w 11:00 AM - 11:00 AM Th, F, Tu, W, W, Th, F, Tu	>	Su	
ACTIVE		Start tir	ne End time
2 12:00 AM - 1:00 AM F, Sa	>	12:00 A Start and e	M 12:00 AM
ACTIVE		TURN TI	HIS ALERT ON?
			SAVE Curfew Alert



DASHBOARD > Safety and Security > My Trips

Select Convenience	3	Enter filters and tap APPLY FILTERS to view previous trips
Safety and Security	>	0
Convenience	>	10:08 7
Owner Materials	>	< FILTER
	MORE	search Trips Q Search Tags
		MY CAR ZONE ALERTS
Select My Trips		All
		trip type All
CONVENIENCE		DATE RANGE
Remote Start Schedules	>	This Month
My Trips	>	DRIVER
Driver Preferences	>	Jann Van Hamersvdld
Additional Drivers	>	APPLY FILTERS
		Today
		Yesterday
		This Month
		Last Month
		Custom Range



DASHBOARD > Safety and Security > Stolen Vehicle Recovery

	Select Stolen Vehicle Recovery
Select Safety and Security	2 Stolen Vehicle Recovery
Safety and Security >	Speed Alerts
Convenience	Curfew Alerts
ASHBOARD LOCATIONS ACCOUNT INFO ASSISTANT MORE	Read and follow instructions to initiate Sto Vehicle Recovery
	3
	STOLEN VEHICLE RECOVERY
	Му К5
	Your KIA meets the criteria to initiate a Stolen Vehicle Recovery
	To initiate a Stolen Vehicle Recovery process
	Step 1. Report to law enforcement
	Description of your vehicle
	Year: 2020 Make/Madel:Kia K/5
	Color(s): EVERLASTING SILVER
	VIN: 1ABC2EF123456789
	Request a copy of the police report case information
	Step 2. Contact Kia Call Center
	Contact Kia Connect Call Center at
	1-844-886-9411
	7 days a week, 5:00 a.m. to 6:00 p.m. PT with police report information on hand.
	Eroquently Asked Ouestiens



Set Departure Schedules (for limited EVs only)

DASHBOARD > Convenience > Set Initial Climate Departure Schedule

(Page **1** of **6**)

Select Convenience		Select 🛗 Departure Schedules	tab
Safety and Security		0	
Convenience	>	9:41	(?
Owner Materials	>	< SCHEDULES	
		DEPARTURE SCHEDULES	(
ASHBOARD LOCATIONS ACCOUNT INFO ASSISTANT	••• MORE	Departure Schedule 1 Not set	
Select Departure Schedules		Departure Schedule 2 Not set	
CONVENIENCE			Ģ
Departure Schedules	>		(i
Sync Calendar	>	🖌 Charge Limits	
My Trips	>	DC Charger: 80% AC Charger: 80%	
My Trips	>	DC Charger: 80% AC Charger: 80%	

Your vehicle must be plugged in for this feature to work. Your vehicle may not reach the full charge expected by your departure time. The amount of charge is based on the charge limits, your offpeak charging settings, and the amount of charge time available before your departure time.



Set Departure Schedules (for limited EVs only)

DASHBOARD > Convenience > Set Initial Climate Departure Schedule







Set Departure Schedules (for limited EVs only)

DASHBOARD > Convenience > Set Initial Climate Departure Schedule

(Page **3** of **6**)





Set Departure Schedules (for limited EVs only)

DASHBOARD > Convenience > Set Initial Climate Departure Schedule







Set Departure Schedules (for limited EVs only)

DASHBOARD > Convenience > Set Initial Climate Departure Schedule

(Page **5** of **6**)

Tap Save to set schedules and lock in settings	The On indicator will show when Departure Schedule is active
< REVIEW SCHEDULE SETTINGS ×	< SCHEDULES
To set a charge schedule, you must set and enable a	Updated: Today at 09:41 AM 🥠
departure time and off-peak charging times.	DEPARTURE SCHEDULES ①
DEPARTURE SCHEDULE 1 Required	Departure Schedule 1
Departure Time 8:00 AM	Climate Settings 72°, Defroster On, Accessories Off
Sun, Sat	Departure Schedule 2 Not set
CLIMATE Optional	
Climate Settings 72°, Defroster On, Accessories Off	OFF-PEAK CHARGING () Off-peak hours are only used when a departure schedule is turned on.
OFF-PEAK CHARGING Required	Off-Peak Charging Time
Off-peak hours are only used when a departure schedule is turned on.	Start: 1:00 AM Stop: 7:00 AM
Off-Peak Charging Time	Charging: Maximize Off-Peak Charging
Start: 1:00 AM Stop: 7:00 AM	CHARGE LIMITS
Charging: Maximize Off-Peak Charging	
Save	DC Charger: 80% AC Charger: 80%



Edit Departure Schedule

DASHBOARD > Set Off-Peak Charge Timing (optional)

(Page **6** of **6**)

Select desired times and option for Off-Select Off-Peak Charging Time Peak charge, then tap the "Save" button 12 \langle **OFF-PEAK HOURS** × < SCHEDULES **OFF-PEAK HOURS SETTINGS** Updated: Today at 09:41 AM 🥠 Required DEPARTURE SCHEDULES (Start Time **a** 2:00 AM Departure Schedule 1 On 9:00 AM Sun, Mon, Sat End Time 9 10:00 PM **Climate Settings** 87°, Defroster Off, Accessories Off Maximize Off-Peak Charging Departure Schedule 2 8:00 AM Sun, Sat Only Off-Peak Charging MORE INFORMATION **Climate Settings** 87°, Defroster Off, Accessories Off Off-Peak Charging Time allows you to set the time during which your energy costs are lower. 11 If you select the "Only Off-Peak Charging" option, your vehicle will only charge during this timeframe. **OFF-PEAK CHARGING** $(\hat{\mathbf{i}})$ If you select the "Maximize Off-Peak Charging" option, Off-peak hours are only used when a departure schedule is your vehicle will calculate the best time to start charging turned on. to ensure (1) it maximizes the amount of charging done during off-peak times, and (2) it charges up to the charge limit in time for your departure. Off-Peak Charging Time Note: Your vehicle may not reach the full charge expected by your departure time. The amount of charge Start: 12:00 PM Stop: 12:00 AM is based on the charge limits, your off-peak charging settings, and the amount of charge time available before your departure time. Charging: Maximize Off-Peak Charging CHARGE LIMITS (\mathbf{i}) Save Charge Limits



DASHBOARD > Owner Materials: Manuals, Videos, Warranty

Tap Owner Materials to access Manuals, Videos, and Warranty Info tabs



Tap Videos tab to search videos related to your vehicle

 Image: Search Title

 Image: Search Tit

Tap Manuals tab to search owner manuals

2 **OWNER MATERIALS** Manuals Videos Warranty Info 2022 EV6 Navigation System Quick Reference Guide L 2022 EV6 Features and **Functions Guide** Tap Warranty Info tab to view your warranty information 4 **OWNER MATERIALS** \langle Manuals Videos Warranty Info Review your warranty info To access your warranty information, please select one of the options below: **Original Owner** \bigcirc Subsequent Owner Continue



Kia Access Features Guide





DASHBOARD > Maintenance > Dealer Appointment

Tap Maintenance menu to access the page



Search for and select your preferred dealer, then tap Request an Appointment



Tap Request Appointment to schedule an appointment with preferred Kia dealer



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DASHBOARD > Maintenance > Milestones and History



Scroll down to see recommended maintenance for vehicle milestone



Important Note: To see information below, scroll to bottom of page

Tap History tab to see maintenance history





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DASHBOARD > Maintenance > Vehicle Status



Tap vehicle image to access Vehicle Status screen

Scroll Vehicle Status screen for valet mode, estimated range, diagnostic issues, and security status of vehicle's doors, hood, and more



OR



Tap Vehicle Status to access related menu





LOCATIONS > Overview





LOCATIONS > Search location and Send-to-Car





LOCATIONS > Points of Interest (POIs)



Kia Access Features Guide

Index	
ACCOUNT INFO	
2020 TELLURIDE	
My Telluride	Vehicle Info: Year and Model
1234567890ABCDEFG	Vehicle Nickname, VIN
Custom Fields	Tap to create custom fields—e.g.,
View or edit custom field information	h > Insurance provider and contact information
Connect	
Kia Connect Status:	nactive Tap to see Kia Connect status,
End:	package, and term end date
Remote Start with Automatic Door Lock	
Remote Start requires the vehicle doors to be locked. Turn this feature on to automatically lock the vehicles doors when sending a Remote Start command.	Set toggle to automatically lock doors if unlocked to prevent failure of remote start command
Additional Drivers Secondary Driver No Second Status	dary Driver
Add Secondary Driver	Tap to link and access Kia Finance account and make payments
Finance	
Account not yet linked. Verification required.	details and make payments
(((SiriusXM)))	
Radio ID: 1234 Ends: February 02 Inactive 1234	Tap to view SiriusXM information and activation status
Notification Preferences	Tap to view Kia Connect notifications like maintenance and diagnostic alerts, remote alerts, and My Car Zone alerts
Delete Vehicle	Tap to delete vehicle from Kia Owner's
Action assistant	Portal 28 (Some screens simulated)



ACCOUNT INFO > Kia Connect Notifications

(Some screens simulated)

Tap Notification Preferences

Notification Preferences

Update Kia Connect notification preferences by toggling on and off

	NOTIFICATIONS
	PUSH NOTIFICATION EMAIL All On/Off All On/Off
500 miles or 30 days befor maintenance	e 🚺 🚺
1,000 miles before mainter	nance
1,500 miles before mainter	nance
When a Vehicle Health Rep	ort is available
KIA CONNECT MESSAGES	
	PUSH EMAIL NOTIFICATION EMAIL All On/Off All On/Off
Alert me when there are so updates, new features, and announcements	Iftware service
Last Mile Navigation	
REMOTE ALERTS	
	PUSH EMAIL NOTIFICATION EMAIL All On/Off All On/Off
Door Lock/Unlock	
SA	VE
Save And Apply To	Multiple Vehicles

Toggle Kia Connect notification preferences on and off, then tap SAVE ______ for one vehicle or Save and Apply to Multiple Vehicles for all vehicles

K N

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(Some screens simulated)

MORE > Overview

	••• MORE	— Tap MORE for additional info
	2	
		2020 TELLURIDE My Telluride
Tap to add another vehicle		Add A Vehicle
Tap to view and manage all vehicles in app		Manage All Vehicles
Tap to access app settings		
Tap to log out		ப் гое опт
Tap to request Roadside Assistance		
Tap to call Kia Connect Center		KIA CONNECT CALL CENTER (844) 886-9411
Tap to view Kia Access		
		7 FAQS AND SUPPORT
		Privacy Policy
		Kia Connect Privacy Policy
		Contact Us
		Kia.com
		Kia Connect Terms of Service
		Terms of Service

















IMPORTANT: Instructions for owner and primary account holder

MORE > Add Additional Driver(s)



(Some screens simulated)

Enter app login email for secondary driver, then Send

Check boxes to agree with Terms and permissions, then tap OK







IMPORTANT: Instructions for secondary driver account on their phone

MORE > Add Additional Driver



Secondary driver will login to Kia Access app with their unique credentials

Tap Accept on Dashboard banner







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IMPORTANT: Instructions for secondary driver account on their phone

MORE > Add Additional Driver

(Page 4 of 5)

Tap ACCEPT LINK

Check boxes to agree with Terms and permissions, then tap ACCEPT





IMPORTANT: Instructions for secondary driver account on their phone

MORE > Add Additional Driver



"Link in progress" indicates link status

12:39 🕇				
	MY VEH	ICLES		
	Ad	d		
	2020 Telluride My Telluride		Link in progress	10

KM

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IMPORTANT: Instructions for owner and primary account

holder

MORE > Delete or Unlink Additional Driver(s)





Tap "Delete" or "Unlink" under the SECONDARY DRIVERS heading



Tap on the "Manage all Vehicles" button



Tap on the "Delete" button to remove Driver

	MY VE	EHICLES
	Vehicles	Additional Drivers
Ð	SECONDARY DRIVER	२ऽ
.	D John Status: LINKED Username: goodfriend@em Last Activity: 05	nail.com 5/08/2023
ſ	Disconnect Driver	Delete

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IMPORTANT: Instructions for owner and primary account holder

MORE > Secondary driver deletion of account





Tap "Delete" or "Unlink" under the SECONDARY DRIVERS heading



Tap on the "Manage all Vehicles" button





















MORE > Roadside Assistance > Vehicle Issue

(Some screens simulated) (Page 4 of 6)





Select reason for roadside assistance, then tap Next

Answer questions to help the service provider understand the nature of your roadside assistance request, then tap Next



View recommended service, then tap Next









MORE > Roadside Assistance > Service Submission

(Some screens simulated)



Verify your information is correct, then tap Submit Request

3:46 -	"III 🗢 📝	
ROADS	SIDE ASSISTANCE X	
REASON FOR RO	DADSIDE REQUEST	
SCHEDULE REQU	IEST	
SCHEDULE	ASAP	
VEHICLE INFORM	1ATION	
VIN	123456ABC7890DEFG	
Model Year	2020	
Model	TELLURIDE	
Color	WHITE	
Odometer	2,100	
CONTACT INFORM	MATION	
First Name	John	
Last Name	Public	
Phone Number	123 456-7890	
Cancel Reques	st Submit Request	
Back	(<u>800) 333-454</u>	2

Tap "Submit Request" button to initiate Roadside Assistance



MORE > Roadside Assistance > Service Request Status

(Some screens simulated)



View status updates and Roadside provider contact info



Track service provider location with the in-app map

3:46 1		
ROADS	SIDE ASSISTANCE	×
REQUEST STAT	US	
Your Roadside As submitted.	sistance request has	been
DETAILED INFOR	MATION	
ETA	ETA will son be upd	ated
Request Status	Acce	pted
Company	Anytown Service Prov	vider
Phone Number	1 800 321-4	1567
CURRENT TOW TH	RUCK LOCATION	
K Back	<u>(80)</u>	<u>0) 333-4542</u>



SMARTWATCH APP > Overview (Gas and EV Features) (Some screens simulated) Vehicle status





SMARTWATCH APP > EV Specific Features





Kia Connect e-Sources

Kia Owner's Portal

Kia Digital Key 2 Touch (Model exclusive)

Kia Digital Key 2 Touch benefits:

- Available on Apple Wallet and Samsung Pass
- Remotely share keys with family and friends
- Use smartphone/watch to start, lock, and unlock vehicle
- On Apple Wallet and Samsung Pass
- Easily manage shared keys and control access

User Guide





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Kia Connect Feature Glossary

(Note: Not all Kia Connect features are listed below)

Feature Name	Description
Trip Info	Access your vehicle's driving data-speed, distance, and location.
Vehicle Health Report	Get monthly diagnostic reports on your vehicle's health, tips and available coupons.
Roadside Assistance	Automatically provide vehicle location for Roadside Assistance during an emergency, 24/7.
Climate Scheduling	Set your vehicle's cabin climate to your preference online or from the app.
911 Connect	If vehicle airbag deploys, Kia Connect system automatically attempts to call 911 and send vehicle location to emergency agents.
Maintenance Reminder	Get reminders about your Kia's regularly scheduled maintenance.
Find My Car	Find and get directions to your vehicle's location.
Stolen Vehicle Recovery	Uses Kia Connect technology and trained Kia agents to assist law enforcement with vehicle recovery.
Stolen Vehicle Immobilization	Allows shut down of stolen vehicle's engine.
Geofence Alert	Get vehicle geofence alerts based on your preset preference.
Curfew Alert	Get vehicle curfew alerts based on your preset preference.
Speed Alert	Get vehicle speed alerts based on your preset preference.
Diagnostic Alerts	Receive diagnostic notifications if a warning indicator is triggered.
Valet Alert	Receive an alert if your vehicle is driven beyond your pre-set limit.
Low Starter Battery Alert (12V)	Get an alert if your starter battery is too low.
Vehicle Alarm Notification	Receive a notification whenever your vehicle alarm goes off.
Panic Button Notification	Get notified if panic button is triggered.
Rear Seat Occupancy Notification	Be alerted if rear seat passengers are detected once doors are locked.
Remote Mileage Check	Get mileage reading online or from the app.
Remote Lock & Unlock	Remotely lock or unlock your vehicle online or from the app.
Remote Horn & Lights	Trigger your horn and lights remotely to find your car or for safety purposes.
Remote Start & Stop	Start or stop your vehicle online or from the app.
Remote Start with Climate Control	Set your vehicle's cabin temperature remotely online or from the app.
Remote Heated Seats	Warm your seats remotely online or from the app on a cold day.
Remote Ventilated Seats	Ventilate your seats remotely online or from the app on a warm day.
Kia Skill (Amazon Alexa)	Perform commands comfortably from home with your voice.
Remote Charge & Stop Charge	Remotely start or stop charging your vehicle online or from the app.
Charging Status Notification	Receive the latest charge status for your vehicle.
Charge Scheduling	Set your vehicle's Charging Schedule preference online or from the App.
Send Destination to Car	Send search destination results directly to your vehicle's navigation online or from the app.
Kia Connect Voice Assist	Kia Connect Voice Assist allows your vehicle to search online for your POIs instead of using the in-vehicle's offline search, providing you with better search results.
Connected Routing	This new feature provides efficiency, accuracy, and timeliness by providing better routing, higher arrival time accuracy and real-time traffic data.
Connected Weather	Provides weather for more than 25,000 cities.
Over the Air Infotainment and Navigation Updates	Updates the infotainment system and navigation maps over the air.

Kia Connect Feature Glossary

(Note: Not all Kia Connect features are listed below)

Feature Name	Description	
Kia Digital Key 2 Touch	Access and start your Kia using your smartphone or smart watch. Remotely share your digital key capabilities with family and friends.	
Surround View Monitor	Capture a 360-view image right from your vehicle. View images in the Kia Access app and Kia Owner's portal.	
Wi-Fi Hotspot	Makes vehicle a Wi-Fi hotspot to enjoy online movies, games, social media, and more for up to five devices at once.	
Last Mile Navigation	Continues navigation to the final destination after the vehicle is parked.	
Connected User Profiles	Sync your vehicle profile and share selected settings with other compatible vehicles. Also, view and change applicable vehicle settings from your Kia Access app.	
Usage-Based Insurance	Provides access to savings opportunities from participating insurance companies that offer competitive rates for a qualifying Driving Score.	
Remote Heated Accessories (Side and rear window; steering wheel)	Remotely heats the steering wheel, and side and rear windows.	
Speed / Red Light Cam Alerts	Alerts drivers of speed and redlight cameras.	
Calendar	Links the owner's Google or iCloud calendar so that it is viewable in Kia's Infotainment system.	