Kia Access App
Your Key to a Connected Experience

Screens based on version 5.0.0

*Kia Connect features and service period vary by model, model year and trim. Check Kia Connect availability here.

Need help? Contact the Kia Connect Call Center at (844) 886-9411
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DASHBOARD > Overview

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- Tap for vehicle status
- Last update time
- Tappable vehicle graphic. Tap for detailed status screen
- Tap to start vehicle and activate climate
- Tap to start charging
- Tap to Lock
- Customizable Name
- Tap for vehicle notifications
- Tap for LOCATE VEHICLE
- Mileage, battery charge, plug status, mileage
- Tap to SET CLIMATE
- Tap to STOP CLIMATE
- Tap to set charge times, edit charge limits, set notification
- Tap to STOP CHARGING
- Tap to UNLOCK
DASHBOARD > Overview Continued

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Tap to activate Horn and Lights

Tap for Remote Start Schedules menu

Tap for Speed Alerts menu

Tap for Drivers Preferences menu

Tap for Stolen Vehicle Recovery page

Tap toggle to initiate Valet Mode

Owner Materials: Tap for Manual, Videos, Warranty Info, Maintenance section

Bottom Menus: Tap for Dashboard, Location, Account Info, More

Tap for Curfew Alerts menu

Tap for Geofence Alerts menu

Tap for My Trips menu
DASHBOARD > Vehicle Notifications

1. Tap for previous screen
2. Tap for notification details

Search notifications

Notification list

**NOTIFICATIONS**

- **BATTERY**
  - My NIRO EV’s battery started charging.
  - 1 hour ago

- **SECURITY**
  - My NIRO EV’s climate has been stopped remotely.
  - 1 hour ago

- **CLIMATE**
  - My NIRO EV’s climate was set to 68 F.
  - 1 hour ago

- **SECURITY**
  - My NIRO EV’s alarm has been activated.
  - 1 hour ago

- **SECURITY**
  - My NIRO EV was locked.
  - 1 hour ago

- **SECURITY**
  - My NIRO EV was unlocked.
  - 1 hour ago

- **SECURITY**
  - My NIRO EV’s climate has been stopped remotely.
  - 1 hour ago

- **CLIMATE**
DASHBOARD > Set Climate - Presets and Custom Settings

1. Tab SET CLIMATE to access settings
2. Use scroll menu to select climate presets or custom climate
3. Tap START ENGINE to turn on vehicle
DASHBOARD > Remote Start/Climate Schedules

(Page 1 of 2)

1. Tap REMOTE START schedules

2. Tap CREATE SCHEDULE

3. Tap CLIMATE SCHEDULES

4. Make selections on CLIMATE SCHEDULE
DASHBOARD > Remote Start Schedules/Climate

Make selections on menu

1. Select START TIME
2. Select active DAYS for schedule

Kia Access Features Guide
DASHBOARD > Speed Alerts

Select SPEED ALERTS

Select SPEED to activate alert, then SAVE

Select + to add speed alert

CREATE SPEED ALERT

65 MPH

SAVE
**DASHBOARD > Geofence Alerts**

1. Select GEOFENCE ALERT

2. Enter boundary by name, city, state, zip

3. Select boundary for ENTRY and EXIT
DASHBOARD > Curfew Alerts

1. Select CURFEW ALERT

2. CREATE A CURFEW ALERT
   - Name curfew alert
   - Select active days for alert
   - Select Start and End time for alert
   - Toggle on or off this alert
   - Save selections
DASHBOARD > Stolen Vehicle Recovery

Key info and instructions for Stolen Vehicle Recovery initiation

1. Tap to access Stolen Vehicle Recovery info

2. Stolen Vehicle Recovery

To initiate a Stolen Vehicle Recovery process

Step 1. Report to law enforcement

- Description of your vehicle
  - Year: 2019
  - Make/Model: Kia NIRO EV
  - Color(s): ALUMINUM SILVER
  - VIN: KNDC123456789
- Request a copy of the police report case information

Step 2. Contact Kia Call Center

- Contact Kia Connect Call Center at 1-844-886-9411
  - 7 days a week, 5:00 a.m. to 6:00 p.m. PT with police report information on hand.

Frequently Asked Questions
DASHBOARD > My Trips

1. Select MY TRIPS

2. Enter filters and tap APPLY FILTERS
Dashboard > Remote Charge Schedule
(Page 1 of 4)

Tap REMOTE CHARGE SCHEDULE to access menu
Select DEPARTURE time

1. NEXT DEPARTURE TIME
   Mon, Nov. 29, 6:00 AM

2. CHARGE SETTINGS
   My vehicle will charge
   12:00 AM - 3:00 AM

3. CLIMATE SETTINGS
   71°
   Defrosters: ON
   Heated Accessories: OFF

Make DEPARTURE selections

4. FIRST DEPARTURE TIME
   8:00 AM
   Start and end times will be rounded to the closest 10 minute increment.
   WHAT DAYS WILL THIS BE ACTIVE?
   Su M Tu W Th F Sa
   TURN THIS SCHEDULE ON

5. SECOND DEPARTURE TIME
   6:00 AM
   Start and end times will be rounded to the closest 10 minute increment.
   WHAT DAYS WILL THIS BE ACTIVE?
   Su M Tu W Th F Sa
   TURN THIS SCHEDULE ON

DONE
DASHBOARD > Remote Charge Schedule

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Tap TIMES menu

Select CHARGE TIMES and “Done”
DASHBOARD > Owner Materials: Manuals, Videos, Warranty

1. Tap DASHBOARD

2. Make selection between Manual, Videos and Warranty

Learn more about your Kia and its many advanced features. Enjoy the pride that comes with owning a sophisticated vehicle. Discover how thoughtful engineering helps make life simpler and better. Of course, easy-to-understand manuals and guides go a long way towards enhancing your vehicle experience.
DASHBOARD > Owner Materials: Manuals, Videos, Warranty

1. Tap MANUALS

2. Search for material and make selection from results
DASHBOARD  >  Owner Materials: Manuals, Videos, Warranty

1. Tap VIDEOS

2. Search for VIDEOS and make selection from results
DASHBOARD  >  Owner Materials: Manuals, Videos, Warranty

1. Tap WARRANTY INFO

2. Select ownership type and CONTINUE for results

Learn more about your Kia and its many advanced features. Enjoy the pride that comes with owning a sophisticated vehicle. Discover how thoughtful engineering helps make life simpler and better. Of course, easy-to-understand manuals and guides go a long way towards enhancing your vehicle experience.

Review your warranty info

To access your warranty information, please select one of the options below:

- Original Owner
- Subsequent Owner

Continue
**DASHBOARD > Maintenance**

1. **Tap for maintenance menu**
2. **Tap to select preferred Kia dealer**
3. **Tap to get Vehicle Status**
4. **Tap to see indicator light symbols and definitions**
5. **Tap for maintenance history**
6. **Tap to request service appointment with preferred Kia dealer**
7. **When available, tap respective button to see Safety Recalls, Upcoming Appointments**
8. **Maintenance schedule tracking card**
9. **Tap once scheduled maintenance is complete**
DASHBOARD > Maintenance

1. Tap MAINTENANCE

Important Note: To see information below, scroll to bottom of page

2. Scroll down to see recommended maintenance for vehicle milestone
DASHBOARD  >  Maintenance  >  Request Appointment

1. Tap to request service appointment with preferred Kia dealer

2. Tap REQUEST AN APPOINTMENT and follow instructions
DASHBOARD > Maintenance > Vehicle Status

1. Tap MAINTENANCE

2. Tap to get Vehicle Status

3. Scroll to see STATUS results

Tap for SAFETY RECALLS
Tap for UPCOMING APPOINTMENTS
**DASHBOARD > Set Climate > Custom**

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SET CLIMATE > Set Temperature, Defrost, Heat/Vitalization

(Page 2 of 2)
LOCATION > Fuel, POIs, Dealers, Find My Car

(Page 1 of 2)
LOCATION > Point-of-Interest (POI)

Search location by name, city, state, zip

Tap to find Gas, POIs and Kia Dealerships along the route

POI location indicators on map

Tap for Find My Car

Tap for local map view

POI details card
ACCOUNT INFO > Overview

(Page 1 of 5)
ACCOUNT INFO > Vehicle Information

(Page 2 of 5)

Vehicle Info: Year and Model, Vehicle Nickname, VIN

Preferred Dealer Info

Tap to change Preferred Dealer

Tap to create custom field

Save update vehicle info

Delete vehicle info
ACCOUNT INFO > Kia Connect Notifications

Make Kia Connect notification preferences by tapping toggle switches.
ACCOUNT INFO > Kia Connect Troubleshooting

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Use search menu to find help items

Make category selection for area of interest

Expand menus for details
ACCOUNT INFO > Kia Connect Frequently Asked Question

(Page 5 of 5)

Make category selection for area of interest

Expand menus for details
MORE > Manage Vehicles, Roadside Assistance, Call Center

1. Tap MORE menu

2. Tap to add a Kia
Access all vehicles in app
Access settings
Log out
Tap to call Roadside Assistance or Kia Connect Center
Tap to access Kia Access app tutorial
MORE > Add A Vehicle

1. Tap MORE menu
2. Tap ADD button
3. Enter info, save and close
MORE > Add/Link Vehicle

1. Tap ADD button

2. Agree to Terms of Use, hit REQUEST
SMARTWATCH APP > Gas and EV Features

Vehicle model year and model name
Door Status
Tap to lock/unlock doors
Tap to start or stop vehicle

Vehicle status
Tap to locate vehicle
Toggle on/off valet mode
Tap for Horn & Lights

“Find My Car” screen
Back arrow
Map with vehicle location
Tap for directions to vehicle

Tap to call Roadside Assist
Tap to call Kia Connect Call Center
Vehicle model year and model name
App version 5.0.0
SMARTWATCH APP > EV Specific Features

- **Status Page**
  - Back arrow for previous page
  - Battery charge level indicator
  - Vehicle Status page
  - Plugged/Unplugged indicator
  - Display of estimated range, vehicle miles, lock/unlock, door and trunk open/closed status

- **Vehicle Status**
  - Updated Today: 1:39 PM
  - Estimated Range: 202 mi.
  - Odometer: 1,036 mi.
  - Locks: Locked
  - Doors: Closed
  - Trunk: Closed

- **Remote Battery**
  - Unplugged

- **Door Status**
  - Locked

- **Remote Start**
  - Off

- **Remote Start on/off status**
  - Plugged/Unplugged status
  - Lock/Unlocked status

**Tap to see vehicle status**

- Display of estimated range, vehicle miles, remote battery status (unplugged or plugged)
- Tap to start or stop remote battery charge
- Tap to remote lock/unlock doors
- Tap to remotely start or turn off vehicle
MORE > App Tutorial

1. Tap MORE menu

2. Tap TUTORIAL

3. Follow tutorial screens
Kia Connect e-Sources

Kia Owner's Portal

FAQs

Kia Connect Availability Checker

Enrollment Steps

Follow QR code above, then click “SUPPORT” menu

Follow QR code above, then click “SETUP Kia Connect” menu

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